Products: PTZApp2 for Windows
Software Version: 2.0.1051.53
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Content

Revision History and System Requirement

Software Version	Region	OS	Date	Model
v2.0.1051.53	WW	Windows	Jan. 19th, 2023	AVer Conference Camera
v2.0.1044.48	WW	Windows	Oct. 7th, 2022	AVer Conference Camera
v2.0.1043.44	WW	Windows	Sept 13th, 2022	AVer Conference Camera
v2.0.1038.43	WW	Windows	July 1st, 2022	AVer Conference Camera
v2.0.1037.38	WW	Windows	May 3rd, 2022	AVer Conference Camera
v2.0.1031.37	WW	Windows	April 18th, 2022	AVer Conference Camera
v2.0.1024.31	WW	Windows	February 14th, 2022	AVer Conference Camera
v2.0.1019.24	WW	Windows	October 29th, 2021	AVer Conference Camera
v2.0.1018.19	WW	Windows	August 3rd, 2021	AVer Conference Camera
v2.0.1016.18	WW	Windows	June 26th, 2021	AVer Conference Camera
v2.0.1012.16	WW	Windows	April 28, 2021	AVer Conference Camera

Important Notice

1. PTZApp2 is a free software and controlling the PTZ Camera, adjusting the camera's image quality, diagnosing operating status, Upgrade firmware automatically or manually, and viewing live video form the camera.
2. Pairs with EZManager 2 for Remote Grouping Management:
    To simplify device management, you can link PTZApp 2 with EZManager 2. This system categorizes AVer USB cameras (CAM, VB, and VC series) and clearly displays each device's status to make managing your network easy.
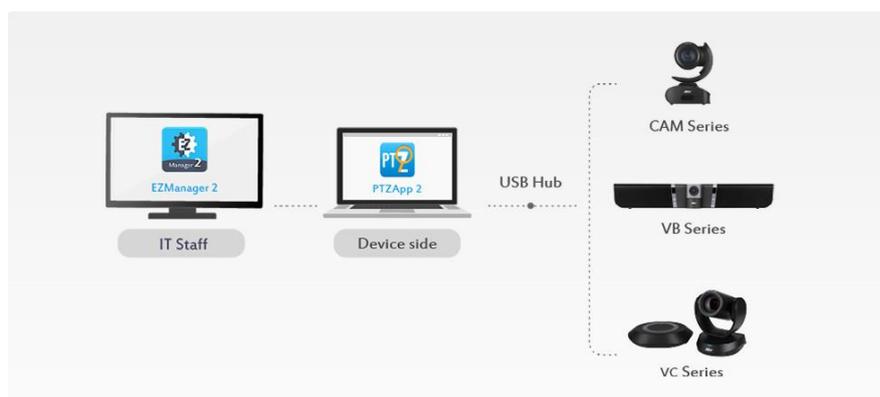
System Requirements

PC Hardware and Software Requirements

-   CPU: Intel Core i5-6xxx 3.0GHz
-   RAM: 4G
-   HDD: 3G (Free Space)
-   OS: Windows 7 (64 bits), Windows 10 (64 bits)

Mac Hardware and Software Requirements

-   CPU: 1.3 GHz Intel Core i5
-   RAM: 8G
-   HDD: 3G (Free Space)
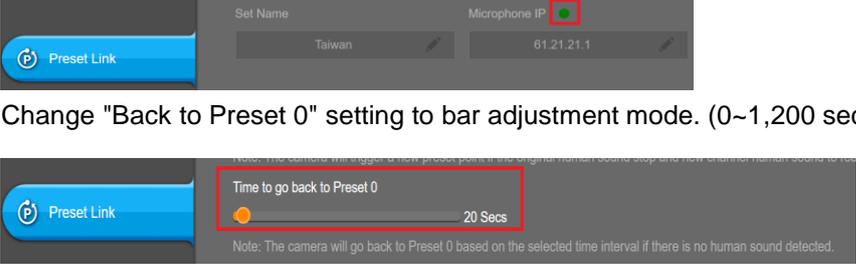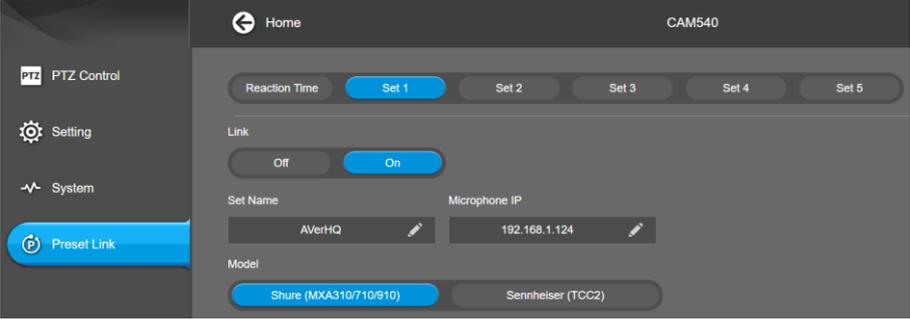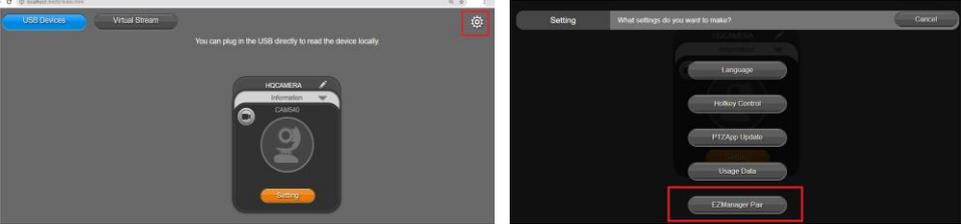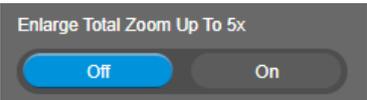-   OS: Mac OS 10.14

Supported models

-   CAM520 / CAM530 / CAM540 / CAM520 Pro / CAM340 / CAM340+ / VC520 / VC520+ / VC520 Pro / VC322 / VC540 / VB342 / VB342+ / FONE540 / CAM130/ VB130 / CAM550 / VB342Pro
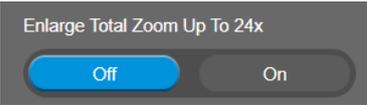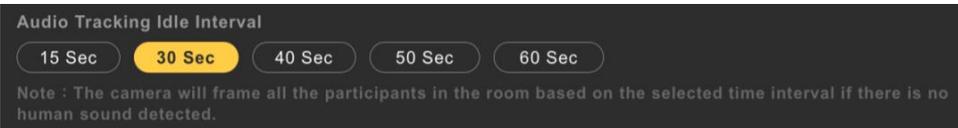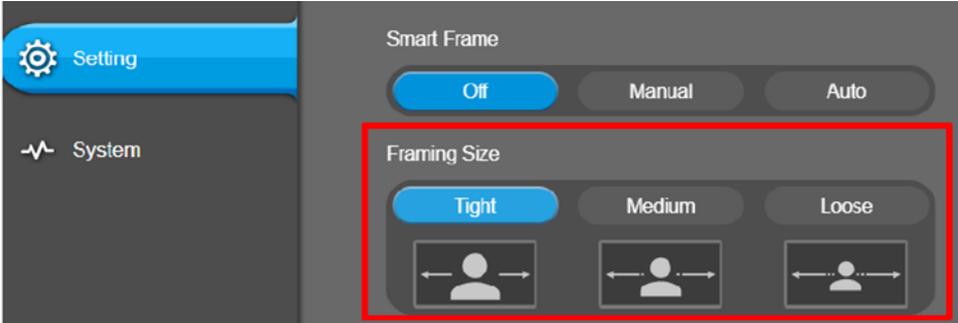-   Virtual Stream function for CAM520 Pro/CAM520 Pro2 / CAM550 Only

New Features

Software Version	New Features

v2.0.1051.53	1. Support CAM570 New Features:
	    i. Voice Sensor Array Setting
	    ii. Camera Moving Speed Option
	
	2. Support CAM520 Pro2 / VC520 Pro2 New Features:
	    i. Flicker Decrease Setting
	    ii. Keystone Correction
	
	3. Support Nureva HDL300 / Dual HDL300 for Preset Link

v2.0.1044.48	1. Support CAM570 (New Model) 2. Support CAM550 Q3 New Features

2.0.1043.44	1. Support FONE540 I/O Setting (Please upgrade FONE540 to 0.0.7004.02 or above)
	    i. Add "disable all ports except USB" option
	    ii. Add "line out for sound out" option
	
	2. Add "new update available" reminder for certain cameras for better experiences

2.0.1038.43	1. Support CAM550 2022/Q2 Release Features (v0.0.8000.64)
	    i. Smart Gallery
	    ii. WDR
	    iii. AI Lens Source Detection
	2. Support Yamaha RM-CR Preset Link (Beta)

2.0.1037.38	1. Support CAM550 Gesture Control (enabled by PTZApp2)
2.0.1031.37	1. Support AVer VB342Pro new model. 2. New function: Keystone Correction and Smart Gallery available for supported models. 3. Get Yamaha RM-CG, RM-TT supported by Preset Link (Beta). Note: To get CAM550 Gesture Control function, please stay with 2.0.1024.31 version.
2.0.1024.31	1. Support AVer CAM550 new model. 2. Preset-Link supports active channel indication and IP mic connection status indication.

	3.	Change "Back to Preset 0" setting to bar adjustment mode. (0~1,200 second)
2.0.1019.24	1.	Support "Preset Link" function, used for link AVer camera preset point and audio channels. Support models: Shure MXA910/710/310 and Sennheiser TCC2 ceiling mounted microphone models.
	2.	Support Wan remote pair with EZManager 2, please go Setting-> EZManager Pair (version 2.3.1027.35 or later) and follow the instruction.
	3.	Support Low resolution under 720p disable for CAM130/VB130, please go Setting page.
	4.	Support device name editing.
	5.	Support Enlarge Total Zoom up to 5x for CAM130/VB130, please go Setting page.
	6.	Support Enlarge Total Zoom up to 24x for CAM/ VC520 Pro2, please go Setting page.

	Enlarge Total Zoom Up To 24x Off On
2.0.1018.19	1. Support Audio Tracking Idle Interval setting for VB130 Audio Tracking Idle Interval 15 Sec 30 Sec 40 Sec 50 Sec 60 Sec Note : The camera will frame all the participants in the room based on the selected time interval if there is no human sound detected. 2. Modify the text of framing size setting "Loose" to "Wide". 3. Support VB130 Bluetooth state for CP10. 4. Support CP10 login check.
2.0.1016.18	1. Support Framing size setting for CAM520/VC520 Pro, CAM520/VC520 Pro2 Setting System Smart Frame Off Manual Auto Framing Size Tight Medium Loose 2. Add user usage collection options
2.0.1012.16	1. Support AVer CAM130 / VB130 camera models. 2. Support Edge browser. 3. Support Local preview max. 1080p/30fps. 4. Support PTZApp2 software upgrade function. 5. Modify the PTZ control video preview to 848 * 480 to ensure clear images. 6. After restarting PTZApp 2, it will automatically connect to the Vcam. 7. During the installation process, add an install option of the Vcam function.

Problems Fixed

Software Version	Problem Fixed
2.0.1051.53	1. Correct wording of Smart Gallery installation 2. Fix Virtual Camera (AVer USB VCam) display issue in Teams Client
2.0.1038.43	3. Fix Sennheiser TCC2 315° Preset Link issue 4. Enhance firmware upgrade (via PTZApp2) stability
2.0.1012.16	None

Known Issues

Software Version	Known Issues
2.0.1024. 31	Incomplete support for VB342 Pro model. Using this version with VB342 Pro will cause the software to malfunction.
2.0.1012.24	When PTZApp2 applies for Wan remote pairing invitation for EZManager, if your PC has just switched IP address, please apply after 1 minute.
2.0.1012.16	None