



Products: PTZApp2 for Windows

Software Version: 2.0.1038.43

Published Date: July 1st, 2022

Copyright © 2022

Copyright Notice

This publication, including all photographs, illustrations and software, is protected under international copyright laws, with all rights reserved. Neither this manual, nor any of the material contained herein, may be reproduced without written consent of the author.

Disclaimer

The information in this document is subject to change without notice. The manufacturer makes no representations or warranties with respect to the contents hereof and specifically disclaim any implied warranties of merchantability or fitness for any particular purpose. The manufacturer reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of the manufacturer to notify any person of such revision or changes.

Limitations of Liability

UNDER NO CIRCUMSTANCES SHALL AVER BE LIABLE FOR DAMAGES OF ANY CHARACTER (E.G. DAMAGES FOR LOSS OF PROFIT, SOFTWARE RESTORATION, WORK STOPPAGE, LOSS OF SAVED DATA OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES) RESULTING FROM THE APPLICATION OR IMPROPER USE OF THE AVER PRODUCT OR FAILURE OF THE PRODUCT, EVEN IF AVER IS INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHERMORE, AVER WILL NOT BE LIABLE FOR THIRD-PARTY CLAIMS AGAINST CUSTOMER FOR LOSSES OR DAMAGES. AVER WILL IN NO EVENT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE AMOUNT AVER RECEIVED FROM THE END-USER FOR THE PRODUCT.

Content

Revision History and System Requirement	2
Important Notice	3
New Features	4
Problems Fixed	6
Known Issues	6



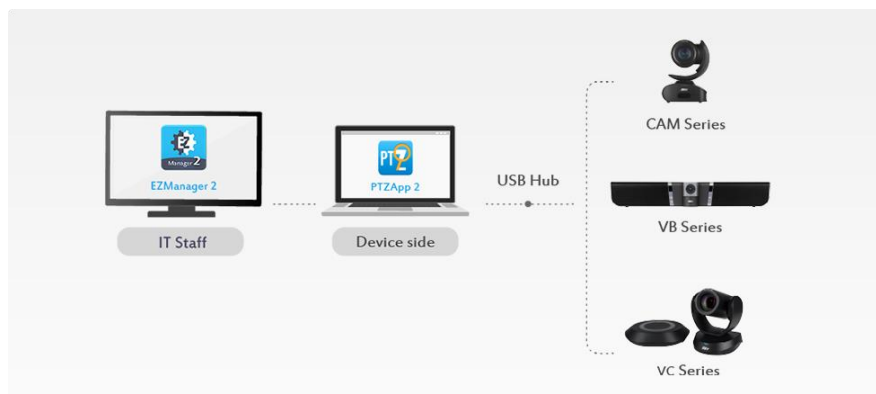
Revision History and System Requirement

Software Version	Region	OS	Date	Model
v2.0.1038.43	WW	Windows	July 1st, 2022	AVer Conference Camera
v2.0.1037.38	WW	Windows	May 3 rd , 2022	AVer Conference Camera
v2.0.1031.37	WW	Windows	April 18 th , 2022	AVer Conference Camera
v2.0.1024.31	WW	Windows	February 14 th , 2022	AVer Conference Camera
v2.0.1019.24	WW	Windows	October 29 th , 2021	AVer Conference Camera
v2.0.1018.19	WW	Windows	August 3 rd , 2021	AVer Conference Camera
v2.0.1016.18	WW	Windows	June 26 th , 2021	AVer Conference Camera
v2.0.1012.16	WW	Windows	April 28, 2021	AVer Conference Camera



Important Notice

1. PTZApp2 is a free software and controlling the PTZ Camera, adjusting the camera's image quality, diagnosing operating status, Upgrade firmware automatically or manually, and viewing live video form the camera.
2. Pairs with EZManager 2 for Remote Grouping Management:
To simplify device management, you can link PTZApp 2 with EZManager 2. This system categorizes AVer USB cameras (CAM, VB, and VC series) and clearly displays each device's status to make managing your network easy.



System Requirements

PC Hardware and Software Requirements

- CPU: Intel Core i5-6xxx 3.0GHz
- RAM: 4G
- HDD: 3G (Free Space)
- OS: Windows 7 (64 bits), Windows 10 (64 bits)

Mac Hardware and Software Requirements


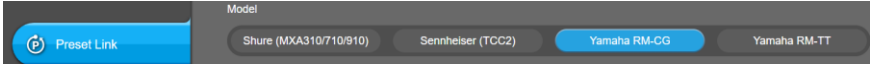

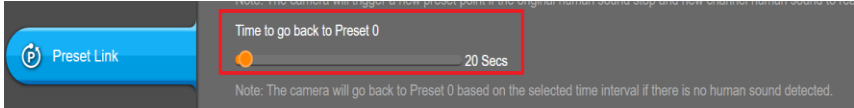
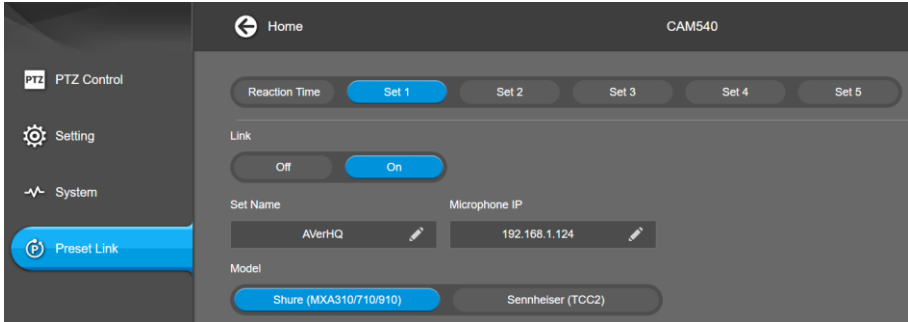
- CPU: 1.3 GHz Intel Core i5
- RAM: 8G
- HDD: 3G (Free Space)
- OS: Mac OS 10.14

Supported models

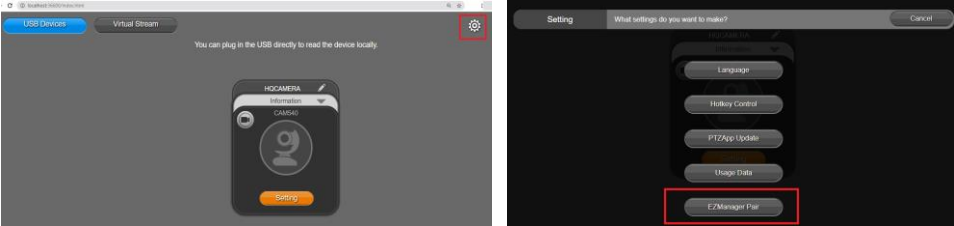
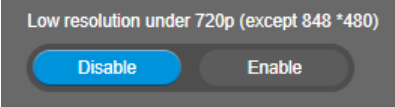

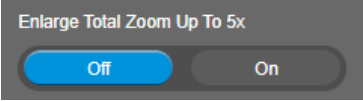
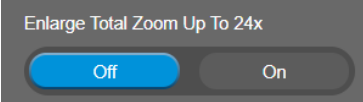
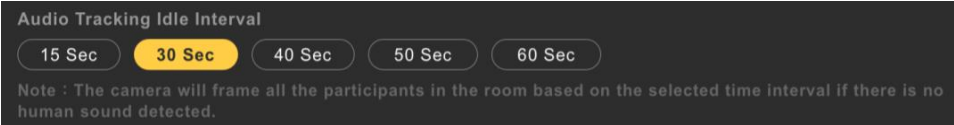
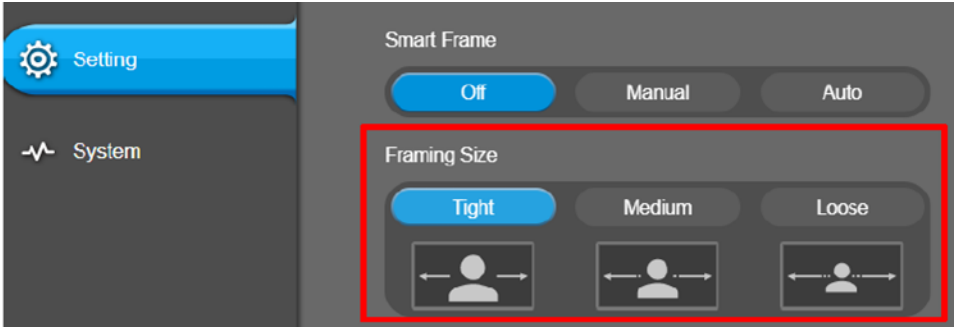
- CAM520 / CAM530 / CAM540 / CAM520 Pro / CAM340 / CAM340+ / VC520 / VC520+ / VC520 Pro / VC322 / VC540 / VB342 / VB342+ / FONE540 / CAM130/ VB130 / CAM550 / VB342Pro
- Virtual Stream function for CAM520 Pro/CAM520 Pro2 / CAM550 Only



New Features

Software Version	New Features
2.0.1038.43	<ol style="list-style-type: none"> Support CAM550 2022/Q2 Release Features (v0.0.8000.62) <ol style="list-style-type: none"> Smart Gallery WDR AI Lens Source Detection Support Yamaha RM-CR Preset Link (Beta)
2.0.1037.38	<ol style="list-style-type: none"> Support CAM550 Gesture Control (enabled by PTZApp2)
2.0.1031.37	<ol style="list-style-type: none"> Support AVer VB342Pro new model. New function: Keystone Correction and Smart Gallery available for supported models. <div data-bbox="440 792 1315 855" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">  </div> Get Yamaha RM-CG, RM-TT supported by Preset Link (Beta). <div data-bbox="440 936 1315 999" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">  </div> <p>Note: To get CAM550 Gesture Control function, please stay with 2.0.1024.31 version.</p>
2.0.1024.31	<ol style="list-style-type: none"> Support AVer CAM550 new model. Preset-Link supports active channel indication and IP mic connection status indication. <div data-bbox="440 1209 1134 1303" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">  </div> Change "Back to Preset 0" setting to bar adjustment mode. (0~1,200 second) <div data-bbox="440 1370 1297 1476" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">  </div>
2.0.1019.24	<ol style="list-style-type: none"> Support "Preset Link" function, used for link AVer camera preset point and audio channels. Support models: Shure MXA910/710/310 and Sennheiser TCC2 ceiling mounted microphone models. <div data-bbox="440 1646 1351 1966" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;">  </div> Support Wan remote pair with EZManager 2, please go Setting-> EZManager Pair



	<p>(version 2.3.1027.35 or later) and follow the instruction.</p>  <p>3. Support Low resolution under 720p disable for CAM130/VB130, please go Setting page.</p>  <p>4. Support device name editing.</p>  <p>5. Support Enlarge Total Zoom up to 5x for CAM130/VB130, please go Setting page.</p>  <p>6. Support Enlarge Total Zoom up to 24x for CAM/ VC520 Pro2, please go Setting page.</p> 
<p>2.0.1018.19</p>	<p>1. Support Audio Tracking Idle Interval setting for VB130</p>  <p>2. Modify the text of framing size setting "Loose" to "Wide".</p> <p>3. Support VB130 Bluetooth state for CP10.</p> <p>4. Support CP10 login check.</p>
<p>2.0.1016.18</p>	<p>1. Support Framing size setting for CAM520/VC520 Pro, CAM520/VC520 Pro2</p> 



	2. Add user usage collection options
2.0.1012.16	<ol style="list-style-type: none"> 1. Support AVer CAM130 / VB130 camera models. 2. Support Edge browser. 3. Support Local preview max. 1080p/30fps. 4. Support PTZApp2 software upgrade function. 5. Modify the PTZ control video preview to 848 * 480 to ensure clear images. 6. After restarting PTZApp 2, it will automatically connect to the Vcam. 7. During the installation process, add an install option of the Vcam function.

Problems Fixed

Software Version	Problem Fixed
2.0.1038.43	<ol style="list-style-type: none"> 1. Fix Sennheiser TCC2 315° Preset Link issue 2. Enhance firmware upgrade (via PTZApp2) stability
2.0.1012.16	None

Known Issues

Software Version	Known Issues
2.0.1024.31	Incomplete support for VB342 Pro model. Using this version with VB342 Pro will cause the software to malfunction.
2.0.1012.24	When PTZApp2 applies for Wan remote pairing invitation for EZManager, if your PC has just switched IP address, please apply after 1 minute.
2.0.1012.16	None

