



Products: CAM570

Firmware Version: 0.0.8110.08

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Revision History and System Requirement

Firmware Version	Region	Date	Model
0.0.8110.08	WW	Oct. 17, 2025	CAM570
0.0.8110.04	WW	June. 26, 2025	CAM570
0.0.8108.08	WW	Apr. 01, 2025	CAM570
0.0.8108.04	WW	Jan. 20, 2025	CAM570
0.0.8104.04	WW	Dec. 19,2024	CAM570
0.0.8104.02	WW	Aug. 15, 2024	CAM570
0.0.8102.48	WW	Apr. 12, 2024	CAM570
0.0.8102.36	WW	Oct. 31, 2023	CAM570
0.0.8102.16	WW	Apr. 21, 2023	CAM570
0.0.8102.14	WW	Feb. 18, 2023	CAM570
0.0.8100.32	WW	Dec. 16, 2022	CAM570
0.0.8100.28	WW	Nov. 02, 2022	CAM570
0.0.8100.24	WW	Sep. 28, 2022	CAM570
0.0.8100.06	WW	Feb.08, 2022	CAM570





Important Notice

- 1. Room Management (RM) is a free software application, succeeding the previous generation PTZApp 2. Room Management (RM) now is available for both Mac and Windows. Please use the latest official release from AVer's website to ensure full functionality.
- 2. PTZApp 2 should be upgraded to **v2.2.1003.06 (MAC)**; **v2.2.1002.05 (Windows)** or later version to get full functions.
- 3. Smart frame effective distance up to 7~10 meters, depending on your setting of camera height and background environment.
- 4. For accurate framing and better user experience, please install the camera at a minimum height of 1.5 meters and keep the camera at least 1.5 meters away from participants.
- 5. H.264 IP video streaming supports Windows 7 &10. (not supports Windows 8.1)
- 6. During system upgrades, please DON'T turn off the power for any reason.
- 7. If the FW upgrade is not successful, please re-plug and power adapter and USB cable to do FW upgrade again.
- 8. Gesture control effective distance is up to 5m. If people are in front of white backgrounds, it may have some impact on gesture recognition.





New Features

Firmware Version	New Features
0.0.8108.08	Standardized rules for device admin account and password.
0.0.8108.04	Optimization of Smart Composition feature
	Enhanced ISP
	Support UE1 Integration of Cloud Doomen
0.0.8104.02	 Integration of Cloud Daemon Schedule reboot (Includes HDMI Port)
0.0.8102.48	Smart Composition
	Audio Framing+
	Lens movement optimization
	● H.265
	Schedule Reboot
	AVer MT300 integration
	New DHCP mechanism
	RTSP Streaming of Panoramic Lens
	New policy of web account & password
0.0.8102.36	New transition effect: Smart ViewShift Mode
	Adjust the mechanism to trigger Conversation Mode for more sensitivity.
	New function, Audio Tracking Response Speed to avoid tracking too frequently
	Adding Enable PIP button on HDMI UI
	Preset setting improvement
	Preset Link Camera Mode
0.0.8102.14	Conversation Mode Enhancement
	 Add Conversation Mode icon for indication
	 Add "Conversation Mode Trigger Sensitivity" option
	Add VISCA command for Preset Framing/Audio Tracking/Presentation Mode
	Support long press remote controller (28) to disable Al function
0.0.8100.32	Allow adjustment for Camera moving speed
	Add more time slot options under Audio-Tracking idle time interval
	Add conversation mechanism under Audio-Tracking mode
	Add voice sensor array open/close option for Audio-Tracking mode under Main
	Lens as detection source
	Long press "hang-up" icon to do system reboot
0.0.8100.28	Gesture Control
0.0.8100.24	● Image flip
	Image mirror
	On screen display on USB & RTSP & HDMI

0.0.8000.30	1st release for Q2 production



Problems Fixed

Firmware Version	Problem Fixed
0.0.8110.08	The device can now be recognized by UE1.
0.0.8110.04	Improved Smart View Shift functionality in Presentation mode
	Improved firmware update process for enhanced stability
	Enhanced audio tracking accuracy on the main lens caused by reflected sound
0.0.8108.04	Fixed RTSP UI issue.
	Smart Composition: Fixed the image inconsistency issue when Flip was enabled.
0.0.8104.04	Adjusted transfer to Len2 settings
0.0.8104.02	Strengthen eMMC memory management to improve stability
	Increase framing accuracy
0.0.8102.48	Optimized the lens movement
0.0.8102.36	Improved framing accuracy and head-cut framing issue within 7 meters
	Adjusted voice sensor array icon
	Improved tracking issue to FONE540
0.0.8102.16	Fixed image painting issue in certain environment
	Fixed Bit Rate setting issue in RTSP streaming
	Fixed Auto Update issue via Web access
0.0.8100.32	Cannot switch to Audio-Tracking, Preset-Framing mode by long press Smart
	Frame icon in remote control
0.0.8100.28	Re-enable Gesture Control

Known Issues

Firmware Version	Description
0.0.8110.04	 The device cannot be recognized by UE1. (To use UE1, please use CAM570 v.0.0.8108.04 or v.0.0.8108.08 with UE1 v.0.0.0000.17.)
0.0.8104.02	When open PIP function, RTSP/RTMP, Virtual stream, and 60FPS will be disabled
0.0.8102.48	Frequently switching resolution could cause crash when applying Smart
	Composition.
0.0.8102.48	Framing size might be a little wider at the distance above 5M
0.0.8102.36	
0.0.8102.36	When enabling PIP, using Mirror/Flip, turning on the OSD and outputting video
	through UVC/HDMI at high resolution in the same time, there could be an over
	loading issue on camera.
0.0.8102.36	When user install camera near the wall, the Audio-Tracking function will be affected
0.0.8102.16	by echo when Al Detection Source choose at Main Lens, please close voice sensor
0.0.8102.14	array near the wall side to prevent this problem





0.0.8100.32	No H.265 IP format, Keystone Correction
0.0.8100.28	When open PIP function, RTSP/RTMP, Virtual stream, and 60FPS will be disabled
	When open RTMP 1080p 30FPS, then open UVC 1080p 30FPS, the image quality
	from RTMP side will be worse
0.0.8100.24	No H.265 IP format, Keystone Correction
	When open PIP function, RTSP/RTMP, Virtual stream, and 60FPS will be disabled
	When open RTMP 1080p 30FPS, then open UVC 1080p 30FPS, the image quality
	from RTMP side will be worse
	Gesture Control will fail
0.0.8100.06	No PIP/OSD while using RTSP /USB
	No H.265 IP format \ Keystone Correction
	Remove image flip/mirror
	Target to be available via FW upgrade in Q3

Product Limitation

Item	Description
1	When the resolution comes to over then 1080p, the dissolved cut effect of Smart
	ViewShift will be disabled
2	While using 4K IP streaming, the HDMI out function will be disabled
3	HDMI out resolution is fixed at 1080p
4	When change resolution to 4K or 60FPS, features including PIP, image flip, image
	mirror, and On screen display will be disabled automatically
5	While enabling Smart Composition, only one stream (among USB, IP and HDMI) can be
	selected at a time.

