



**Products:** FONE700

**Firmware Version:** 0.0.8304.22

**Published Date:** May 6th, 2026

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## Revision History and System Requirement

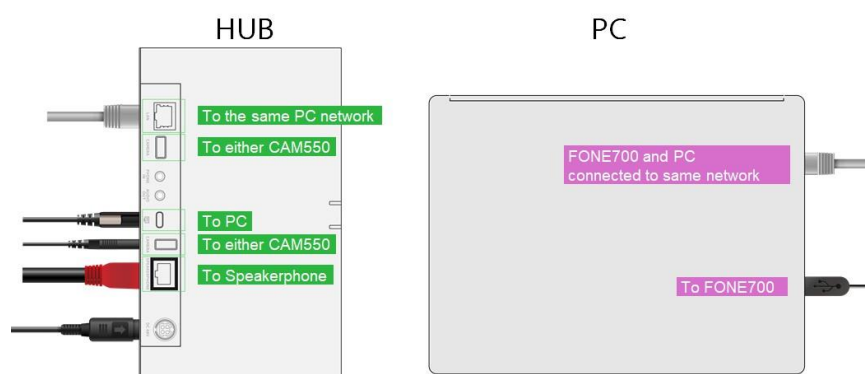
| Firmware Version | Region | Date            | Model   |
|------------------|--------|-----------------|---------|
| 0.0.8304.22      | WW     | May. 6th, 2026  | FONE700 |
| 0.0.8304.14      | WW     | Sep. 19th, 2025 | FONE700 |
| 0.0.8304.10      | WW     | June 26th, 2025 | FONE700 |
| 0.0.8304.04      | WW     | April 1st, 2025 | FONE700 |
| 0.0.8302.12      | WW     | Feb. 13th, 2025 | FONE700 |
| 0.0.8302.08      | WW     | Jan. 7th, 2025  | FONE700 |
| 0.0.8300.40      | WW     | July 31th, 2024 | FONE700 |
| 0.0.8300.38      | WW     | July 18th, 2024 | FONE700 |
| 0.0.8300.34      | WW     | May 31th, 2024  | FONE700 |
| 0.0.8300.30      | WW     | Apr. 3rd, 2024  | FONE700 |
| 0.0.8300.24      | WW     | Jan. 31th, 2024 | FONE700 |
| 0.0.8300.22      | WW     | Jan. 12th, 2024 | FONE700 |



## Important Notice

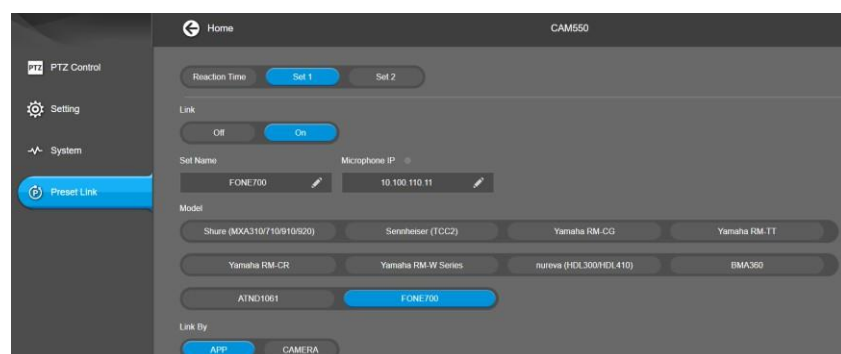
1. PTZApp 2 should be upgraded to v. 2.2.1000.03 (MAC)\*; v. 2.2.1000.02 (Windows) or a later version to get full functions.
2. During system upgrades, please DON'T turn off the power for any reason.
3. If the FW upgrade is not successful, please re-plug the power adapter and USB cable to do FW upgrade again.
4. To improve system stability, it's required to keep FONE700 Hub, FONE700 Speakerphone, FONE700 Expansion Speakerphone with **the same firmware version**; if there's any difference found, the LED indicator will flash red to remind user to upgrade firmware accordingly.
5. To enable Audio Tracking with CAM550, please connect CAM550 to FONE700 Hub and upgrade CAM550 to 0.0.8004.24 or later version. And, please keep the FONE700 and the PC running PTZApp 2 are on the same network. Please find diagram below.

If you want to enable the FONE700/CAM550 audio tracking function in USB mode without a network, please ensure the FONE700 is running version 0.0.8300.34 and PTZApp 2 is on version 2.1.1010.14 (for Mac) or 2.1.1017.22 (for Windows) or later. Connect both devices to the same PC where PTZApp 2 is installed.



6. To activate the FONE700 Audio Tracing (Voice Tracking) feature, first connect the **CAM550** and set up the **Preset Link function with the FONE700**. After this setup, the Audio Tracking option will become available on the FONE700.

Note: Effective from FONE700 0.0.8300.38, PTZApp 2 v2.2.1000.03(MAC), v2.2.1000.02(Win) and the exact screen shot varies from version.

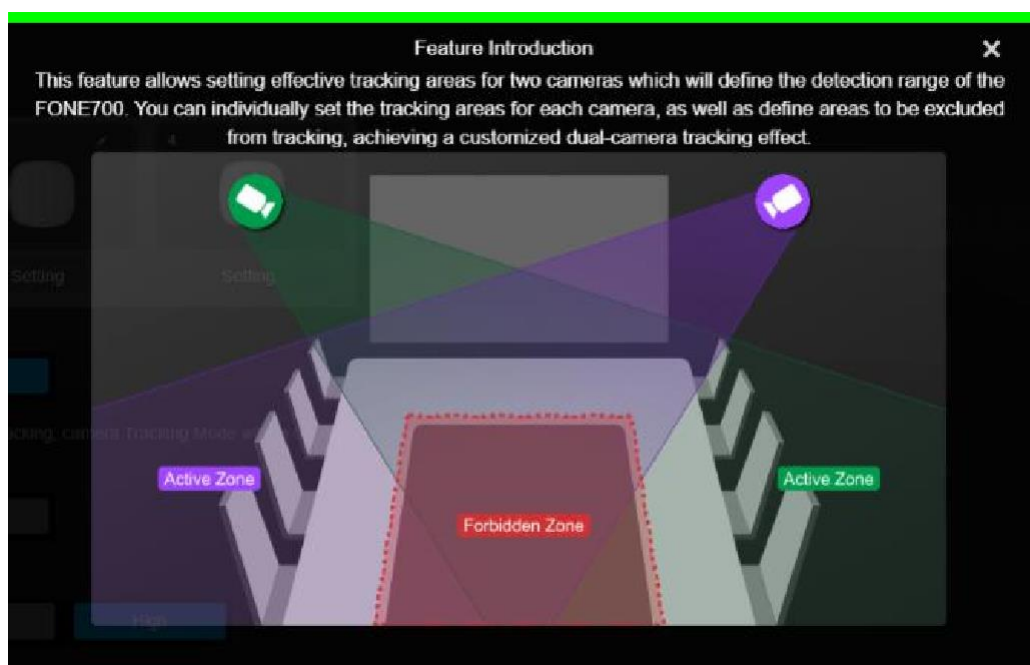


7. To activate the Dual-CAM550 and FONE700 Voice Tracking (Audio Tracking) feature, please download and install AVer's brand-new software - "**Room Management**" from the AVer Download Center. After installation, complete the "Dual Camera Tracking" setup in FONE700 first. For more details, please refer to the Room Management User Manual or in-app Wizard.

This feature is effective from the following versions. Please upgrade the devices accordingly. Thank you.

**FONE700: 0.0.8302.08**

**Room Management: Win: v2.3.1005.0 & Mac v2.3.1005.0**



Please note that this feature is **not** available in PTZApp 2.

Once you install Room Management, the original PTZApp 2 will be automatically replaced.

8. "admin" is not permitted as a valid username in web user interface.



## New Features

| Firmware Version | New Features  |
|------------------|---|
| 0.0.8304.22      | <ol style="list-style-type: none"> <li>Improved audio tracking speed and stability for a smoother user experience.</li> </ol>   |
| 0.0.8304.14      | <ol style="list-style-type: none"> <li>Added support for firmware upgrade through Cloud Management</li> <li>Added schedule reboot feature for stability.</li> </ol>   |
| 0.0.8304.10      | <ol style="list-style-type: none"> <li>Added support for Cloud Management.</li> <li>Added support for expanded canvas in Dual Camera Audio Tracking. <b>(Requires Room Management v2.3.1014.0 or later)</b></li> <li>Added support for exporting and importing alignment settings. <b>(Requires Room Management v2.3.1014.0 or later)</b></li> <li>Added automatic system reboot feature.</li> </ol>  |
| 0.0.8304.04      | <ol style="list-style-type: none"> <li>Improved UI and UX for smoother navigation.</li> <li>Added firmware support for configuring CAM550 Camera Mode via Room Management when connected to FONE700. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>Added support for QR Code scanning alignment in Room Management. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>Added firmware support for volume up/down and microphone on/off controls in CP10G2 Room Management.</li> <li>Hub will automatically exit Camera Mode during alignment. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>New VISCA command supports controlling FONE700 audio tracking.</li> <li>Improved audio algorithm.</li> <li>Modified default settings for Teams Mode.</li> <li>Changed default value of audio tracking speed to High.</li> <li>Standardized rules for device admin account and password.</li> </ol> |
| 0.0.8302.08      | <ol style="list-style-type: none"> <li>Dual-CAM550 Voice Tracking is supported.</li> <li>UC Application Modes for Microsoft Teams and BYOD are supported to ensure optimal acoustic performance.</li> <li>The "Strong" option of Reduce Reverberation is supported.</li> <li>An "Off" option for the Sleep Timer is supported.</li> <li>Notes: "Room Management" software is required for the new features released in version 0.0.8302.08. Please refer to the Important Note for details.</li> </ol>  |
| 0.0.8300.40      | Enhanced human voice pickup quality in double-talk situations (simultaneous speaking)   |
| 0.0.8300.38      | <ol style="list-style-type: none"> <li>Acoustic Quality Enhancement (human voice pick up)</li> <li>New setup process with CAM550 (via Preset Link) for Voice Tracking</li> </ol>  |

|             |  |
|-------------|--|
|             |  |
| 0.0.8300.34 | Added 'USB Mode' to the FONE700 to sustain Voice Tracking functionality when connected with the CAM550             |
| 0.0.8300.30 | Fulfill UK Product Security and Telecommunications Infrastructure (PSTI) Act 2022 with advanced password mechanism |
| 0.0.8300.24 | Enhanced Voice Tracking performance with CAM550  |
| 0.0.8300.22 | 1 <sup>st</sup> Release  |

## **Bug Fixes**

| <b>Firmware Version</b> | <b>Problem Fixed</b>  |
|-------------------------|---|
| 0.0.8304.14             | <ol style="list-style-type: none"> <li>1. Enhanced system performance.</li> <li>2. Fixed low speaker volume during double talk.</li> <li>3. Fixed echo issue after reboot.</li> </ol> |
| 0.0.8304.10             | Resolved an issue where audio tracking continued when the system was muted.   |
| 0.0.8304.04             | Fixed audio tracking issue where the camera tracked in the wrong direction when CAM550 was mounted upside down with FONE700.  |
| 0.0.8302.12             | Fixed the inconsistency in UC application mode settings between the Hub and Speakerphone.   |
| 0.0.8300.38             | Fixed random camera wake-up failure (when it connected with FONE700)  |
| 0.0.8300.24             | Fixed random wake-up failure  |

## **Known Issues**

| <b>Firmware Version</b>    | <b>Description</b>   |
|----------------------------|--|
| 0.0.8304.22                | The firmware update process may get stuck if the FONE700's virtual(IP) audio stream is currently being captured (e.g., by Room Management (RM) software, MT series, or HUB series products). If you encounter this issue, please disconnect the network cable from the FONE700 hub, and then use the RM software to perform a manual or OTA firmware update. |
| 0.0.8300.40<br>0.0.8300.38 | Disabling Bluetooth by pressing the Bluetooth button during the connecting session will require a FONE700 reboot   |