



**Products:** VB350  
**Firmware Version:** 0.0.8200.36  
**Published Date:** Jun. 5th, 2023  
**Copyright © 2023**

---

## Copyright Notice

This publication, including all photographs, illustrations and software, is protected under international copyright laws, with all rights reserved. Neither this manual, nor any of the material contained herein, may be reproduced without written consent of the author.

## Disclaimer

The information in this document is subject to change without notice. The manufacturer makes no representations or warranties with respect to the contents hereof and specifically disclaim any implied warranties of merchantability or fitness for any particular purpose. The manufacturer reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of the manufacturer to notify any person of such revision or changes.

## Limitations of Liability

UNDER NO CIRCUMSTANCES SHALL AVER BE LIABLE FOR DAMAGES OF ANY CHARACTER (E.G. DAMAGES FOR LOSS OF PROFIT, SOFTWARE RESTORATION, WORK STOPPAGE, LOSS OF SAVED DATA OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES) RESULTING FROM THE APPLICATION OR IMPROPER USE OF THE AVER PRODUCT OR FAILURE OF THE PRODUCT, EVEN IF AVER IS INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHERMORE, AVER WILL NOT BE LIABLE FOR THIRD-PARTY CLAIMS AGAINST CUSTOMER FOR LOSSES OR DAMAGES. AVER WILL IN NO EVENT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE AMOUNT AVER RECEIVED FROM THE END-USER FOR THE PRODUCT.

## Content

|   |   |
|---|---|
| Revision History and System Requirement ..... | 2 |
| Important Notice .....                        | 3 |
| New Features .....                            | 4 |
| Problems Fixed .....                          | 4 |
| Known Issues .....                            | 4 |





## **Important Notice**

1. PTZApp2 should be upgraded to v. **2.0.1038.39 (MAC)**; v. **2.0.1055.56 (Windows)** or later version to get full functions.
2. The recommended working distance for AI functionality is within 5 meters, depending on your setting of camera height and background environment.
3. H.264 IP video streaming supports Windows 7 &10. (not supports Windows 8.1)
4. During system upgrade, please DON'T turn off the power for any reasons.
5. If the FW upgrading is not success, please re-plug and power adapter and USB cable to do FW upgrade again.
6. Gesture control effective distance is up to 5m. If people are in front of white background, it may have some impact on gesture recognition.



## New Features

| Firmware Version | New Features            |
|------------------|-------------------------|
| 0.0.8200.20      | 1 <sup>st</sup> Release |

## Problems Fixed

| Firmware Version | Problem Fixed   |
|------------------|---|
| 0.0.8200.36      | <ol style="list-style-type: none"><li>1. Fixed image painting issue in certain environment</li><li>2. Enhanced auto framing performance</li></ol> |

## Known Issues

| Firmware Version           | Description   |
|----------------------------|---|
| 0.0.8200.36<br>0.0.8200.20 | Given dual-camera system design, it might take about 5 seconds to show USB video streaming after turning on VB350 camera in VC application. |

