



**Products:** Room Management for Mac

**Software Version:** 2.3.1011.0

**Published Date:** April 01, 2025

**Copyright © 2025**

---

## Copyright Notice

This publication, including all photographs, illustrations and software, is protected under international copyright laws, with all rights reserved. Neither this manual, nor any of the material contained herein, may be reproduced without written consent of the author.

## Disclaimer

The information in this document is subject to change without notice. The manufacturer makes no representations or warranties with respect to the contents hereof and specifically disclaim any implied warranties of merchantability or fitness for any particular purpose. The manufacturer reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of the manufacturer to notify any person of such revision or changes.

## Limitations of Liability

UNDER NO CIRCUMSTANCES SHALL AVER BE LIABLE FOR DAMAGES OF ANY CHARACTER (E.G. DAMAGES FOR LOSS OF PROFIT, SOFTWARE RESTORATION, WORK STOPPAGE, LOSS OF SAVED DATA OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES) RESULTING FROM THE APPLICATION OR IMPROPER USE OF THE AVER PRODUCT OR FAILURE OF THE PRODUCT, EVEN IF AVER IS INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHERMORE, AVER WILL NOT BE LIABLE FOR THIRD-PARTY CLAIMS AGAINST CUSTOMER FOR LOSSES OR DAMAGES. AVER WILL IN NO EVENT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE AMOUNT AVER RECEIVED FROM THE END-USER FOR THE PRODUCT.

## Content

Revision History and System Requirement.....	2
Important Notice .....	3
New Features .....	4
Problems Fixed.....	4
Known Issues.....	4



## Revision History and System Requirement

Software Version	Region	OS	Date	Model
V2.3.1011.0	WW	Mac	April 01, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera
V2.3.1005.0	WW	Mac	Jan. 07, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera



## **Important Notice**

Room Management is a free software application, succeeding the previous generation PTZApp2. It enables users to control PTZ cameras and videobars, adjust camera image quality, configure AI settings, diagnose operating status, upgrade firmware (automatically or manually), and view live video from the camera. Additionally, it supports speakerphones (FONE series) for feature configuration.

## **System Requirements**

### Mac Hardware and Software Requirements

- CPU: 1.3 GHz Intel Core i5
- RAM: 8G
- HDD: 3G (Free Space)
- OS: Mac OS 10.15

## **Supported Models**

- **USB Series:**  
CAM520 / CAM530 / CAM540 / CAM520 Pro / CAM340 / CAM340+ / VC520 / VC520+ / VC520 Pro / VC322 / VC540 / VB342 / VB342+ / FONE540 / CAM130/ VB130 / CAM550 / VB342Pro / CAM570 / CAM520 Pro3 / VB350 / VC520 Pro3 / FONE700

**Virtual Stream** function for CAM520 Pro/CAM520 Pro2 / CAM550 / CAM570 / CAM520 Pro3

**Virtual Audio** function of FONE700

- **ProAV Series\*:**  
PTC310HWV2(TR311HWV2) / PTC310UV2(TR313V2) / PTC330UV2(TR333V2) / PTC320UV2(TR323V2) / PTC320UNV2 (TR323NV2) / PTZ330UV2 / PTZ330UNV2 / PTZ310UV2 / PTZ310UNV2 / PTZ231 / PTZ211 / TR211 / TR315 / TR315N / TR335 / TR335N / **TR535 / UE1 / TR615 / B35A**

\* PTZApp2 (starting from version 2.2.1002.05) and Room Management (starting from version 2.3.1005.0) support firmware updates and setting functions for ProAV Series cameras.

\* **Room Management v2.3.1011.0 adds support for Virtual Devices on ProAV products.**



## **New Features**

Software Version	New Features
V2.3.1011.0	<ol style="list-style-type: none"> <li>Added support for FONE700 + CAM550 Camera mode.</li> <li>Added support for QR Code scanning alignment.</li> <li>Added SmartFrame / SmartShoot toggle function for PTZ211/PTZ310UV2.</li> </ol>
2.3.1005.0	<ol style="list-style-type: none"> <li>Re-branded from PTZApp2 to Room Management.</li> <li>Room Management is now a 64-bit application, offering better performance and future scalability.</li> <li>Transitioned from a web-based UI to an application-based platform.</li> <li>FONE700 enhancements: <ul style="list-style-type: none"> <li>Added support for CAM550 Dual Camera for audio tracking, enabling seamless dual-camera functionality.</li> <li>Introduced Microsoft Teams Rooms mode, providing optimized audio performance specifically for Microsoft Teams meetings.</li> <li>Added a "Strong" option in Reduce Reverberation to enhance control in environments with high reverberation.</li> <li>Adjusted and refined the user interface for more intuitive tracking settings guidance.</li> </ul> </li> </ol>

## **Problems Fixed**

Software Version	Problem Fixed
2.3.1011.0	<ol style="list-style-type: none"> <li>Fixed some UI, UX, and integration issues when connected to UE1.</li> <li>Fixed an issue where audio tracking failed during FONE700 alignment if the input coordinates contained decimal values (either manually entered or converted from other units).</li> </ol>
2.3.1005.0	<ol style="list-style-type: none"> <li>Resolved the issue where AVer USB VCam was not displaying properly in WebEx.</li> </ol>

## **Known Issues**

Software Version	Known Issues
2.3.1005.0	N/A

