



Products: PTZApp for Windows

Software Version: 1.4.1116.123

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Revision History and System Requirement

Software Version	Region	OS	Date	Model
1.4.1116.123	WW	Windows	NOV. 26, 2020	Aver Conference Camera
1.4.1112.116	WW	Windows	June 22, 2020	Aver Conference Camera
1.4.1112.114	WW	Windows	June 05, 2020	Aver Conference Camera
1.4.1103.112	WW	Windows	April 30, 2020	Aver Conference Camera
1.4.1103.108	WW	Windows	March 10, 2020	Aver Conference Camera
1.4.1098.103	WW	Windows	December 13. 2019	Aver Conference Camera
1.4.1091.98	WW	Windows	October 14. 2019	Aver Conference Camera
1.4.1085.91	WW	Windows	September 05. 2019	Aver Conference Camera
1.3.1085.86	WW	Windows	August 08. 2019	Aver Conference Camera
1.3.1075.77	WW	Windows	January 28. 2019	Aver Conference Camera
1.3.1074.75	WW	Windows	November 23,2018	Aver Conference Camera
1.3.1073.74	WW	Windows	October 12,2018	Aver Conference Camera
1.3.1071.73	WW	Windows	September 05, 2018	Aver Conference Camera
1.3.1060.64	WW	Windows	May 5, 2018	Aver Conference Camera
1.3.1054.60	WW	Windows	March 16, 2018	AVer Conference Camera
1.3.1050.54	WW	Windows	November 17, 2017	AVer Conference Camera
1.2.1046.50	WW	Windows	July 26, 2017	AVer Conference Camera
1.2.1034.46	WW	Windows	June 19,2017	AVer Conference Camera
1.2.1034.45	WW	Windows	May 26, 2017	AVer Conference Camera
1.2.1030.32	WW	Windows	August 5, 2016	AVer Conference Camera
1.2.1023.28	WW	Windows	April 8, 2016	AVer Conference Camera
1.0.1021.23	WW	Windows	January 11, 2016	AVer Conference Camera
1.0.1015.21	WW	Windows	November 10, 2015	AVer Conference Camera
1.0.1010.15	WW	Windows	September 2, 2015	AVer Conference Camera





Important Notice

AVer Information Inc.

- 1. PTZApp is a free software and controlling the PTZ Camera, adjusting the camera's image quality, diagnosing operating status, and viewing live video form the camera.
- 2. PTZApp assists with firmware upgrades
- 3. Support Operating System of Windows 7&10. Don't support Windows 8





New Features

Software Version		New Featu	res
	1. Support I/O port enabl	e/disable function f	for VC/CAM520 Pro, C
	VB342+.		
	Two options: Enable all p	orts; Only enable U	SB port.
	۵Ô۵	Ö	V2
	PTZ	Settings	Diagnostic Utility
1.4.1116.123	I/O port	Enable all po	orts 🔹
	2. Support VC/CAM520 P	ro to lock/unlock "S	Set Preset function". W
	users can't set preset poi	nts via remote cont	rol, VISCA command, l
	webpage. Please upgrade	e FW of VC/CAM520) Pro to v.38 or later ve
	enable this function.		
	Set Preset	On	•
	. None		
1.4.1112.116			
	Support CAM540 to select S	SmartFrame preset po	pint setting.
	₽₽ AVer PTZApp		– 🗆 X
	AVer CAM540		
		*	Wo.
	0 ₩ Þ PTZ	Settings	Diagnostic Utility
	i up		
		* ••	^
	Mirror	Off	· · ·
	Mirror ADDR	Off 01	
1.4.1112.114	Mirror ADDR Protocol	Off 01 VISCA	
1.4.1112.114	Mirror ADDR Protocol Baud Rate	Off 01 VISCA 9600	
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode	Off 01 VISCA 9600 Manual frame	
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode SmartFrame preset point	Off 01 VISCA 9600 Manual frame Default(central of the	▼ ▼ screen) ▼
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode	Off 01 VISCA 9600 Manual frame	▼ ▼ screen) ▼
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode SmartFrame preset point	Off 01 VISCA 9600 Manual frame Default(central of the Preset 0 Preset 1 Preset 2	▼ ▼ screen) ▼
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode SmartFrame preset point On Screen Menu	Off 01 VISCA 9600 Manual frame Default(central of the Uerault(central of the Preset 0 Preset 1 Preset 1 Preset 2 Preset 3 Preset 4	▼ ▼ screen) ▼
1.4.1112.114	Mirror ADDR Protocol Baud Rate Tracking mode SmartFrame preset point On Screen Menu Auto Focus	Off 01 VISCA 9600 Manual frame Default(central of the Preset 0 Preset 1 Preset 1 Preset 2 Preset 3	▼ ▼ screen) ▼





1.4.1103.108	Revised certain Japanese translation sentences.			
1.4.1098.103	Support Japanese language and fix some bugs on CAM520 Pro.			
	1. Support Sleep timer for CAM520/VC520+			
	2. Please update cameras to the newest FW version (v.0.0.0018.36) to support this			
	function.			
	Sleep timer	10 sec		
1.4.1091.98	Speakerphone	Off 5 minutes		
		10 minutes		
	Noise suppression	20 minutes 10 sec		
	Automatically gain control	Off 🔍		
	 Support VB342+ audio tra 	cking functions		
		- FW to v.48 to enable audio tracking functions.		
	Notes. Flease upgrade VD3424			
1 4 1005 01	Tracking mode	Manual frame		
1.4.1085.91	On Screen Menu	Manual frame		
	of oclean Manu	Auto frame Off		
	Hotkey Control	Audio Tracking		
	Home Position	Audio Frame Audio Preset Tracking		
1.3.1085.86		OFF function. Please go with CAM540 FW.		
	V.0.0.6002.58			
	1. Add Smart frame button on F	PTZapp for CAM540. (Please upgrade CAM540		
	FW to version 0 0 6000.34.)			
	PTZ Setting	No No		
	PTZ Setting			
1.3.1075.77				
		Smart Framing		
		Back Light Control		
	· ·	Off		
	2. Add "Auto", "Manual" smart f	rame option for CAM540.		





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	PTZ	Settings Diagnostic Utility		
	Flip	Off		
	ADDR	01		
	Protocol	VISCA		
	Baud Rate	9600		
	Smart Framing	Manual		
	On Screen Menu	Manual Auto		
		/ 40		
	1. Add " auto power on/off" option for VB342.			
	2. Add Enable/disable device	buttons option for VB342		
	3. Add displaylink enable/disa	ble option for VB342 (While connecting to		
	Chrome box, please select '	"OFF")		
	*To have these new options, pleas	se upgrade VB342 FW with version: 0.0.4002.48		
1.3.1074.75				
	<u>System</u>			
	Auto power on	On 💌		
	Enable device buttons	On		
	Displaylink	On 💌		
1.3.1071.74	Support flip image setting for CAN	1540/CAM340/VC322		
	1. Support CAM540			
	2. Add DisplayLink driver			
1.3.1071.73	3. Add "3.5mm " description in fro	ont of External MIC only & mix in (Phone in jack		
	function).			
	4. Keep PTZapp always on the top of the PC screen in Windows OS.			
1.3.1060.64	1. Support Skype for Business – Far end Camera Control.			
	2. Add VB342 in support list			
1.3.1054.60	None			
1.3.1050.54	Add VC322 in support list			
	1. Support FONE520 AutoTune			
1.2.1046.50	2. Add audioDump for VC520.			
	3. Support VC520+			
1 2 4 2 4 4 5	4. Add Transfer mode for CAM340	J		
1.2.1034.46				
1.2.1034.45	1. Support FONE520 & CAM340			





Problems Fixed

Software Version	Problem Fixed
1.4.1116.123	None
1.4.1112.116	Fix the bug of VC520 Pro: The PTZApp v.114 has some bugs while operating VC520
1.4.1112.110	Pro.
1.4.1112.114	None
1.4.1103.108	None
1.4.1098.103	Some bugs fixed
1.4.1091.97	None
	1. When users who use specific Win7 execute Recovery Tool with CAM340, it pop-up a
	window "The device is not cam340." (RecoveryTool_1.0.100.11)
	2. When users who use specific Win7 execute Recovery Tool with VC322, the power
	adapter is un-plug and re-plug during phase II, it still shows "Please connect to VC322."
1.3.1054.60	(RecoveryTool_1.0.100.11)
	Function and Feature add/modification
	Check HID is working, before ISP. If HID doesn't work, it will show " update failed warning
	after ISP. (It occurs on specific PC and use some video software and PTZApp ISP at the
	same time.)
1.3.1050.54	None
1.2.1046.50	None
1.2.1034.46	Fix FONE520 unable boot issue
1.2.1034.45	None





Known Issues

Software Version	Known Issues
1.4.1116.123	None
1.4.1112.116	None
1.4.1112.114	None
1.4.1103.108	None
1.4.1098.103	None
1.4.1091.97	None



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