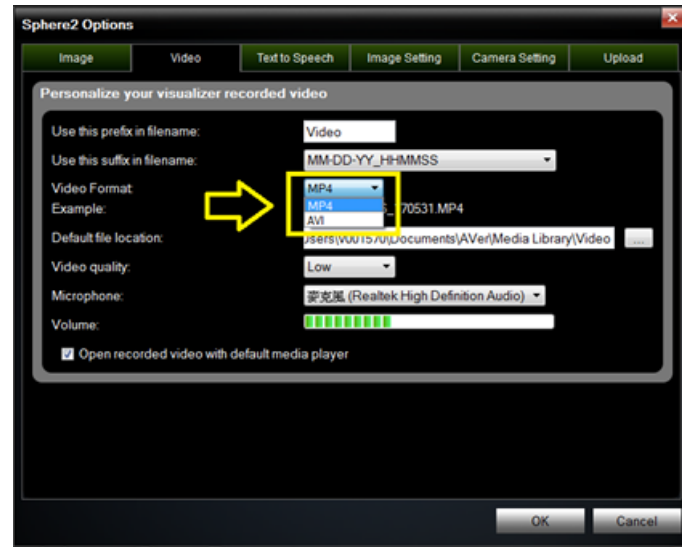# A+ Suite Software Release Note – Aug 2 2018

VERSION	Win V2.5.2143.144, Mac V2.5.2143.144
HARDWARE COMPATIBILITY	The following product models are supported by this latest release of the A+ Suite. U70, U70+ , F50-8M, F17-8M,PL50, M70HD, V300AFHD, F70W For older AVer models (M70, F50HD, F17HD, U15, U50), please continue to utilize the last available software release
OPERATING SYSTEMS	Windows 7 (32/64-bit), Windows 8 (32/64-bit), Windows 10 (32/64-bit): - Microsoft PowerPoint 2007 or 2010 (32-bit) (only for PowerPoint Plug-in) - Intel Core 2 Duo 3GHz or later x86 processor, 4GB of RAM or higher - At least 900 MB of disk space - Microsoft DirectX 9.0c installed Mac Users (Mac OS X 10.9) or above: - Minimum: Intel Core Duo 2 GHz or later x86 processors, 2 GB of RAM, 110MB free hard disk for basic installation

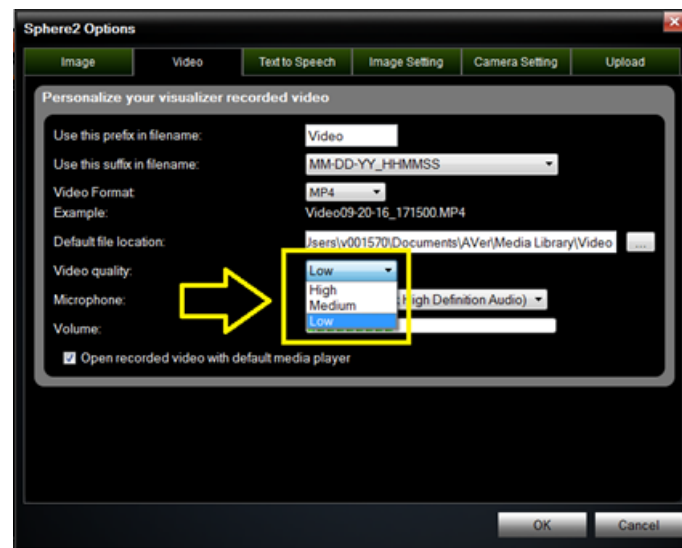| [Win] 2.5.2143.144
[MAC] 2.5.2143.144
Release date: Aug 2 2018 | WHAT'S NEW & KNOWN ISSUES

[What's New] Supports U70+

[What's New]

  Supports Mac 64bit

  Office plug-in supports Office 2016 64bit or above

[Fixes] Google SSO account log-in issue

[Fixes] Dropbox support is disabled because of changes to the Dropbox API. Issue to be resolved in a future release.

[Limitation] Office plug-in for excel needs to be loaded manually.

[Limitation] If users have installed office plug-in in Office 2011, please uninstall the older version first because this software version only supports Office 2016 64bit. |
| [Win] 2.5.2136.137
Release date: Nov 29 2017 | WHAT'S NEW & KNOWN ISSUES

[What's New] Supports Windows 4K display output. |

	[Limitation] In 4K output, only the text can auto adjust by font size and resolution. [Limitation] Flash, Twain, Office Plug-in can't auto adjust by font size nor resolution. [Known Issue] Dropbox stopped working because Dropbox changed their API. Issue to be resolved in future releases.
[Win] 2.5.2132.133 [MAC] 2.5.2132.133 Release date: Aug 24 2017	WHAT'S NEW & KNOWN ISSUES [Fixes] If you are having U50 cameras showing disconnection or connection issues with the message "USB does not have enough bandwidth", please update your software with the current version. [Limitation] In order to fix the stability of the software, you can no longer display the AVer USB camera stream on multiple apps (for example, you cannot have both Sphere2 and Widget mode running at the same time, etc). Please close one application for the other application to be able to grab the USB stream. [Limitation] If you are using Flash or PPT, you need to select the camera source via the "Device Manager Tool".
[Win] 2.5.2118.119 [MAC] 2.5.2118.119 Release date: Jan 6 2017	**WHAT'S NEW & KNOWN ISSUES** Support F50-8M WIFI /F17-8M
[Win] 2.5.2114.115 [MAC] 2.5.2114.115 Release date: Dec 29th 2016	**WHAT'S NEW & KNOWN ISSUES** Support F50-8M
[WIN] 2.5.2110.112 [MAC] 2.5.2106.107 Release date: Oct 27th 2016	**WHAT'S NEW & KNOWN ISSUES** [Known Issue] On newer MacBook Air with USB Type C ports, Sphere2 might not be able to access cameras (showing "Blocked" on the screen). We are still working on a permanent fix to this (MAC only) [Known Issue and Fix] If your computer has recently been updated to the Windows Anniversary edition, your webcams and certain AVer cameras might not work anymore. Please search for Microsoft patch KB3193494 and KB3194496 in order to fix this issue or simply make sure your Windows is updated to the latest patch via Windows update. New language "Italian" supported (WIN/MAC) Fixed YouTube and Google Drive upload issue (WIN only) Partial fix for Windows multiple user access to Sphere2. If user A simply closes "Sphere2" without having to log off, user B should still be able to access Sphere2 on the same computer. (Win only) Removed Floating toolbox teaching game (WIN/MAC)

Supports MP4 selection as video encoding (WIN only)

Supports high resolution in recording (WIN only)

High: 1920x1080 (16:9) 1440x1080(4:3)
Medium: 1280×720(16:9) 960×720(4:3)
Low: 854×480 (16:9) 640×480(4:3)

Added new feature Slow motion mode in recording with the U70 camera. (WIN only)

- **Only 60fps resolution can use 1/10x slow motion.**

Annotation tool in shortcut folder & widget mode (WIN/MAC)

[WIN] 2.5.2097.98 **[MAC] 2.5.2097.98** **Release date: July 22nd 2016**	**WHAT'S NEW & KNOWN ISSUES** **Added Spanish language support** **Fixed MAC version Flash plugin**
[Win] 2.5.2095.96 **[MAC] 2.5.2095.96** **Release date: June 6th 2016**	**WHAT'S NEW & KNOWN ISSUES** **Added support for the U70** **Fixed F70W WiFi connection issue** **Fixed support for the AVer Flash Plug-in for Windows 7/8/10**
[Win] 2.5.2077.78 **[MAC] 2.5.2082.84** **Release date: Feb 22nd 2016**	**WHAT'S NEW & KNOWN ISSUES** **Updated to support Windows 10. If you encountered a warning message from Windows 10 during installation about the authentication of the publisher, allow the installation process to go through.** **Widget mode screen is now movable across the screen.** **Fixed compatibility issue with the AVerMedia H788 TV Tuner card.** **Fixed MAC driver and support UVC/non-UVC h.264 format.** **Fixed Firmware upgrade (F70W) issues in Software advanced settings.** **Fixed compatibility for Mac OS 10.10 with Adobe Flash** **Facebook upload feature has been removed.** **Full screen recording is only available for Mac OS 10.9 or higher. If you are experiencing sluggishness in your computer, please upgrade to MAC OS 10.9**

	Office Plugins will not be installed by default unless user selects the option to install the Plugins during the setup process. **Added ability to capture document camera visual only under Widget Mode.** **Added search TabCam by IP address feature** For networks who block broadcast traffic such as UPNP (needed for Sphere2 to auto discover available TabCam on the network), now it is possible to search and add any TabCam into the software by just using the IP address of the TabCam. **Fixed Sphere2 requiring local admin rights to work** This version removes the restriction. Admin rights is only needed during the installation process. **OCR Engine** The OCR support has been discontinued. **MS Excel / MS Word Plug-in** The MS Excel and Word Plug-in installation option is only available on our CD version of the software as it requires access to the OCR engine. **MS Plug-in does not work with MS Office 64bit versions** Please note that the Plug-in for PowerPoint, Word and Excel does not work in the 64bit versions of MS Office. **MS Office Plug-in Mac version** MS Office Plug-in for the Mac version currently only supports Office 2011.

MORE HELP	**Toll free 1.877.528.7824** **Email: support.ppdusa@aver.com** **http://www.averusa.com**