

FW version	V.21
Release date	2020/10/26
New features	<ol style="list-style-type: none"> 1. SRT support on web page > Network <div data-bbox="344 367 1421 760" style="border: 1px solid black; padding: 5px; margin: 5px 0;"> </div> 2. Support added for PTZ Management. 3. Support for Captureshare. 4. When Auto Tracking is on, the front panel LED will blink in blue. 5. Long pressing the “Tracking point” on remote control switches the Tracking mode (between presenter or zone). 6. Executing any of these functions “Call preset/ pan/ tile/ zoom” will stop the Auto Tracking feature. 7. Visca control now supports freeze and tracking on/off , Full or Upper body setting.
Improvements	<ol style="list-style-type: none"> 1. When using the “Upper body size” setting the video is enlarged a little for better user experience. 2. Supports UAC function (USB Audio). 3. Fixed bug related to RJ45 LED indicator.
Known Issues	<ol style="list-style-type: none"> 1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime. 2. The OSD menu text ”Mode and shutter” text issue <div data-bbox="360 1312 1161 1585" style="border: 1px solid black; padding: 5px; margin: 5px 0;"> </div> 3. USB port does not yet support Hot plugging. 4. When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output.

For more technical help, please visit: <https://www.averusa.com/pro-av/support/>

To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

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