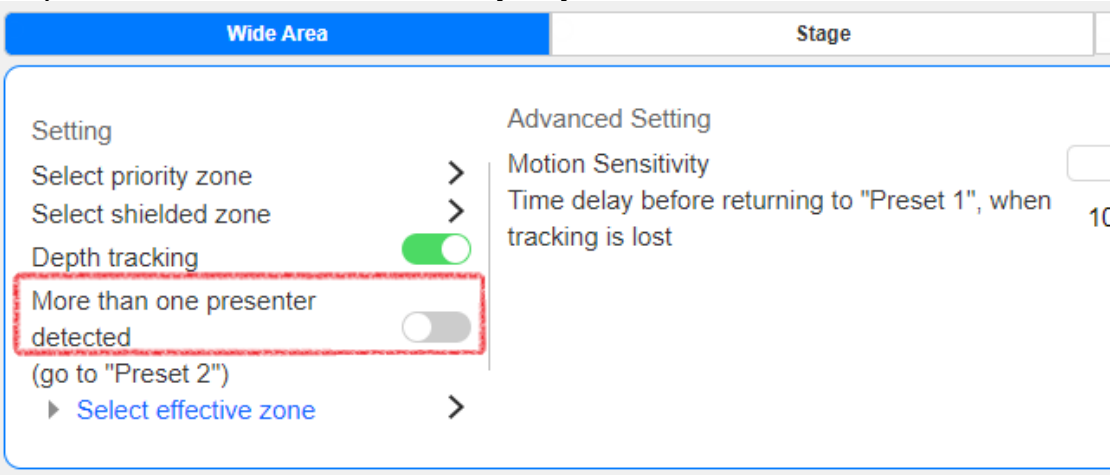


Products: TR530 / TR320 / PTC500S

FW version	V.47
Release date	2020/10/14
New features	<ol style="list-style-type: none"> 1. Included firmware support for watchdog. System automatically reboots in an event of a irrecoverable event. 2. Support added for PTZ Management Software.
Improvements	<ol style="list-style-type: none"> 1. Improved web page GUI stability. 2. Improved system stability
Known Issues	1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.

FW version	V.45
Release date	2020/06/01
New features	<ol style="list-style-type: none"> 3. Latency reduction in OSD. When using Latency reduction will improve video latency. However, the following 3 functions will be turned off: SDI2/PIP/ Digital zoom/ 720p resolution. 4. More than one presenter detection within both the Wide Area and Stage mode. If more than 1 people are detected in the tracking area then auto zoom out to the center position to include the view of everybody. 
Improvements	<ol style="list-style-type: none"> 3. Improved web page GUI stability. 4. Fixed compatibility with Wirecast PTZ controller. 5. Fixed compatibility with SONY controller. 6. Fixed compability with AVer PTZ Camera Controller CL01.
Known Issues	2. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.

For more technical help, please visit: <https://www.averusa.com/pro-av/support/>

To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

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