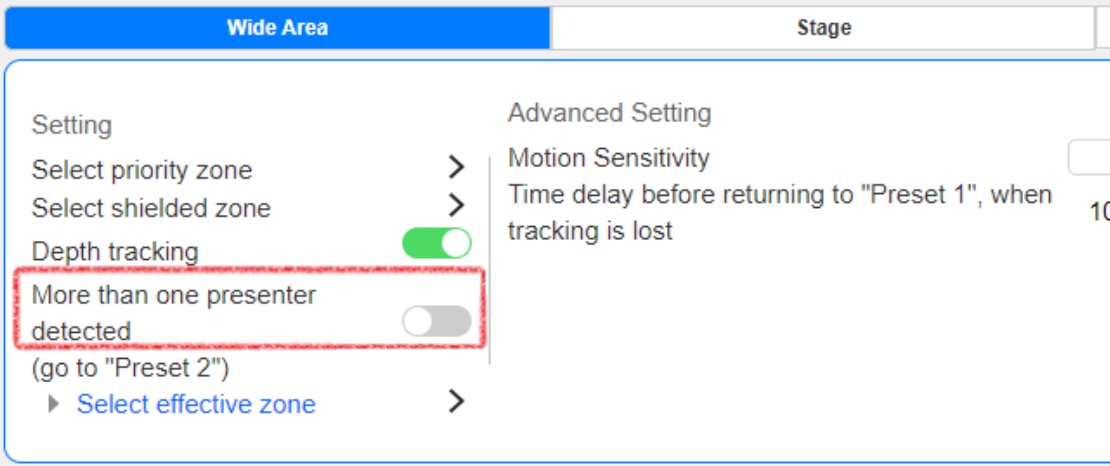


FW version	V.51
Release date	2020/10/27
New features	<ol style="list-style-type: none"> 1. Add two tracking modes (Stage/ Segment mode) into TR320. <div data-bbox="365 367 1507 724" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> </div> 2. Included firmware support for watchdog. System automatically reboots in an event of a irrecoverable event. 3. Support added for PTZ Management Software. https://averusa.com/pro-av/support/ AVer PTZ Management When your camera is all setup on the network, you can download our free camera control and management software AVer PTZ Management. This software enables complete control of its devices on Windows PCs and laptops. And it offers convenient and simultaneous control of up to 128 cameras. <div data-bbox="316 1018 1458 1470" style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> </div>
Improvements	<ol style="list-style-type: none"> 1. Improved tracking reliability. 2. Fixed bug associated with zoom ratio indicator on the OSD. 3. Improved DNS setting for security requirement. 4. Fixed bug where after factory default, the DHCP is <OFF> but showed as <ON> on the OSD screen. 5. Improved web page GUI stability. 6. Improved system stability
Known Issues	<ol style="list-style-type: none"> 1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.

FW version	V.45
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Release date	2020/06/01
New features	<p>4. Latency reduction in OSD. When using Latency reduction will improve video latency. However, the following 3 functions will be turned off: SDI2/PIP/ Digital zoom/ 720p resolution.</p> <p>5. More than one presenter detection within both the Wide Area and Stage mode. If more than 1 people are detected in the tracking area then auto zoom out to the center position to include the view of everybody.</p>  <p>The screenshot shows the OSD interface with two tabs: 'Wide Area' (selected) and 'Stage'. Under 'Wide Area', there are two sections: 'Setting' and 'Advanced Setting'. In the 'Setting' section, 'More than one presenter detected' is highlighted with a red dashed box and has a toggle switch turned off. Other settings include 'Depth tracking' (on), 'Select priority zone', 'Select shielded zone', and 'Select effective zone'. In the 'Advanced Setting' section, 'Motion Sensitivity' is on and 'Time delay before returning to "Preset 1", when tracking is lost' is set to 10.</p>
Improvements	<p>7. Improved web page GUI stability.</p> <p>8. Fixed compatibility with Wirecast PTZ controller.</p> <p>9. Fixed compatibility with SONY controller.</p> <p>10. Fixed compability with AVer PTZ Camera Controller CL01.</p>
Known Issues	<p>2. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.</p>

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To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

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