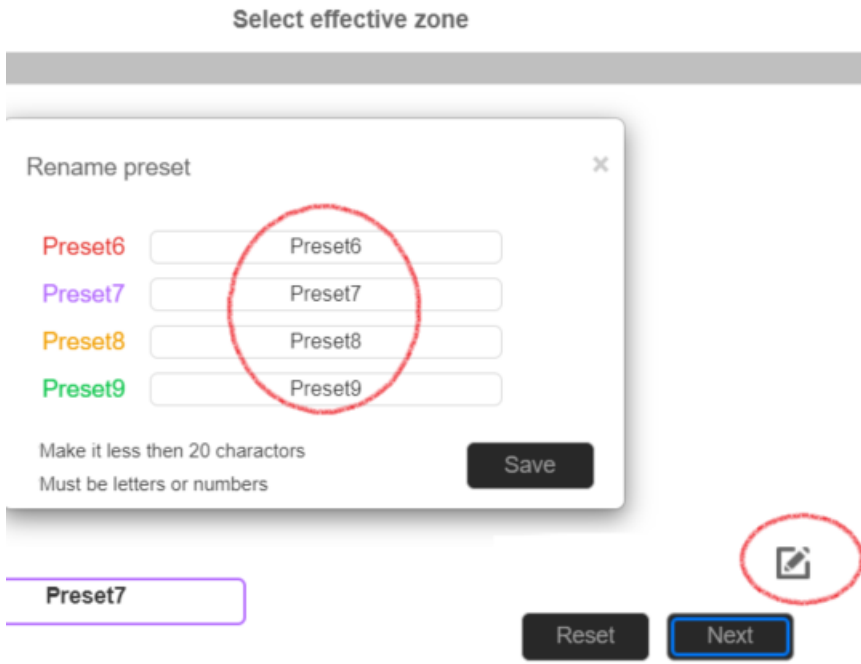
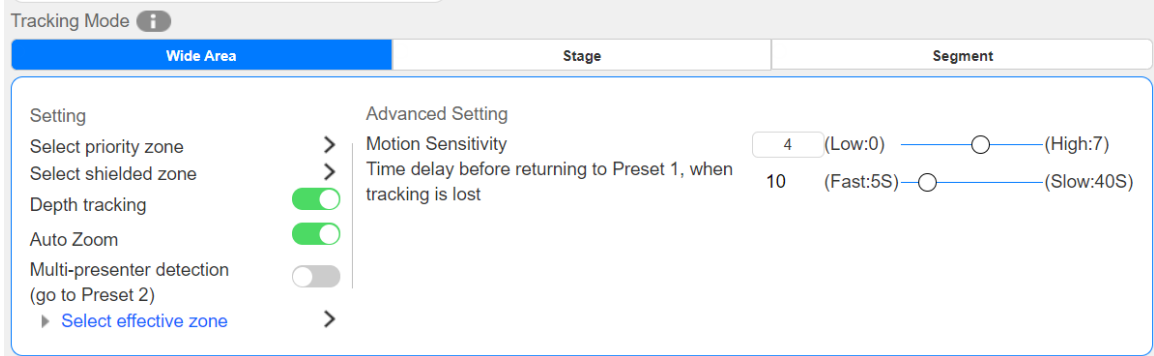


FW version	V.59
Release date	2021/05/04
New features	N/A
Improvements	<p>1. Fixed bug associated with Preset naming</p>  <p>2. Fixed bug associated with tracking feature.</p> <p>3. OBS plug-in readiness (for future OBS plug in feature).</p>
Known Issues	<p>1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime. Please stick to IE or Chrome on PC devices as well. Other browsers may not work properly.</p>
FW version	V.58
Release date	2021/02/18
New features	Added VISCA 'inquiry preset' command for special customer's requirement.
Improvements	<p>1. Bug fix of zoom ratio indicator on PTZ management SW.</p> <p>2. Bug fix of Home position on CaptureShare SW.</p> <p>3. Bug fix of snapshot on CaptureShare SW.</p> <p>4. Bug fix of HDMI freeze after switching the profile.</p>
Known Issues	<p>2. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.</p> <p>3. Please stick to IE or Chrome on PC devices as well. Other browsers may not work properly.</p>
FW version	V.51
Release date	2020/10/27
New features	1. Add two tracking modes (Stage/ Segment mode) into TR320.

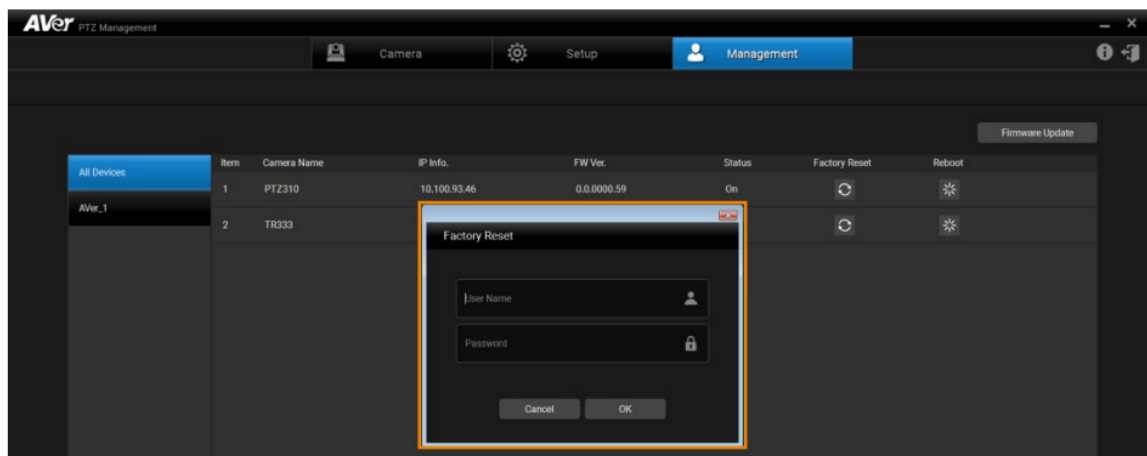


2. Included firmware support for watchdog. System automatically reboots in an event of a irrecoverable event.
3. Support added for PTZ Management Software.

<https://averusa.com/pro-av/support/>

AVer PTZ Management

When your camera is all setup on the network, you can download our free camera control and management software AVer PTZ Management. This software enables complete control of its devices on Windows PCs and laptops. And it offers convenient and simultaneous control of up to 128 cameras.



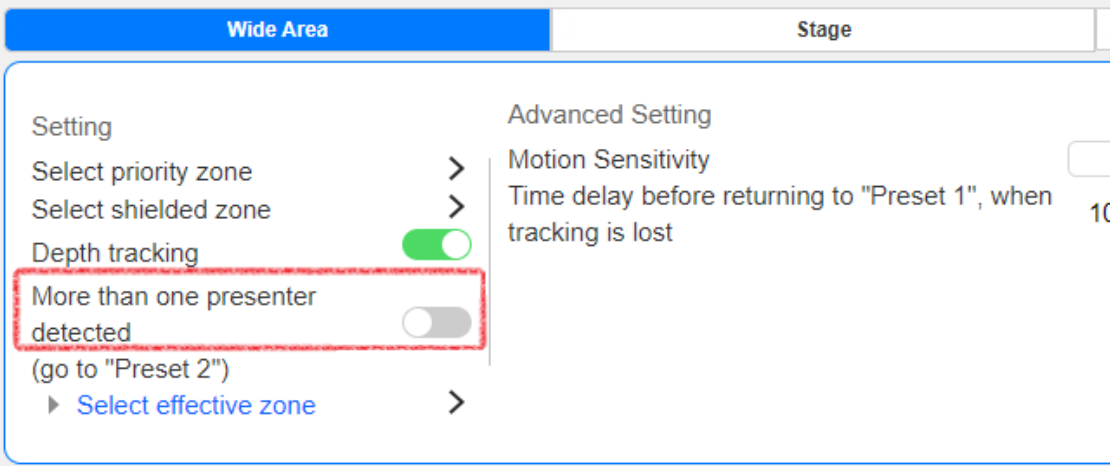
Improvements

5. Improved tracking reliability.
6. Fixed bug associated with zoom ratio indicator on the OSD.
7. Improved DNS setting for security requirement.
8. Fixed bug where after factory default, the DHCP is <OFF> but showed as <ON> on the OSD screen.
9. Improved web page GUI stability.
10. Improved system stability

Known Issues

1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.

FW version	V.45
Release date	2020/06/01
New features	<ol style="list-style-type: none"> 4. Latency reduction in OSD. When using Latency reduction will improve video latency. However, the following 3 functions will be turned off: SDI2/PIP/ Digital zoom/ 720p resolution. 5. More than one presenter detection within both the Wide Area and Stage mode. If more than 1 people are detected in the tracking area then auto zoom out to the center position to include the view of everybody.


	
Improvements	<ul style="list-style-type: none"> 11. Improved web page GUI stability. 12. Fixed compatibility with Wirecast PTZ controller. 13. Fixed compatibility with SONY controller. 14. Fixed compability with AVer PTZ Camera Controller CL01.
Known Issues	<ul style="list-style-type: none"> 2. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.

For more technical help, please visit: <https://www.averusa.com/pro-av/support/>







To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

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