



## [iPad] AVer PTZ Control Panel Software Release Note – November 20, 2020

<b>VERSION</b>	V1.1.1008.0
<b>HARDWARE</b> <b>COMPATIBILITY</b>	The following product models are supported by AVer PTZ Control Panel.  TR310/TR311/TR311HN/TR313  TR320/TR530  PTZ310/PTZ310N/PTZ310W/PTZ330/PTZ330N/PTZ330W
<b>OPERATING</b> <b>DEVICES/SYSTEMS</b>	Requires iOS® 11 or later. Compatible with iPad® only.
<b>RELATED SOFTWARE</b>	NA

<b>V1.1.1008.0</b>  <b>Release date:</b>  <b>November 20,</b>  <b>2020</b>	<b><u>WHAT'S NEW</u></b>  <ol style="list-style-type: none"><li>1. Capture camera images and save them to the device album.</li><li>2. Pan, tilt, and zoom your camera to capture different areas of your room.</li><li>3. Adjust the pan/tilt speed, and switch between autofocus and manual focus.</li><li>4. Enable and disable tracking features, including Presenter/Zone Mode, and Click Track.</li><li>5. Save and call up to 256 preset points.</li></ol> <b><u>BUG FIXED</u></b>  N/A  <b><u>KNOWN ISSUES</u></b>  <ol style="list-style-type: none"><li>1. Not able to find or download the app when searching on Apple Store.</li></ol>
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	<ul style="list-style-type: none"><li>- This issue only happened when the operating system is earlier than iOS 11 as currently PTZ Control Panel only supports iOS 11 or later.</li></ul> <p>2. Connection lost if the user modified the password after login.</p> <ul style="list-style-type: none"><li>- This issue only happened when the camera password was changed on Web Brower. Login again to re-gain authorization with the latest password.</li></ul> <p>3. Due to device resource consumption, the app may become unstable after a very long connection with the camera.</p> <ul style="list-style-type: none"><li>- Currently, this issue happens randomly. Improvements will continue until it is fixed.</li></ul> <p>4. Unsynchronized live streaming and audio after switching back to the app from the Home button.</p> <ul style="list-style-type: none"><li>- Workaround: The issue will be solved when logging out or reconnecting the app. We are continuing to improve the resource usage while switching between apps.</li></ul> <p>5. PTZ310 still can be connected even though it's in Standby mode.</p> <ul style="list-style-type: none"><li>- This issue happened because the standby mode on the PTZ310 is recognized as power on.</li></ul>
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