



[iPad] AVer PTZ Control Panel Software Release Notes – February 5, 2021

VERSION	V1.1.1011.0
HARDWARE COMPATIBILITY	The following product models are supported by AVer PTZ Control Panel. TR310/TR311/TR311HN/TR313 V0.0.0000.21 TR320/TR530/TR320+/TR530+ V0.0.1000.47 PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 or above, DL30 V7.0.0010.13 or above
OPERATING DEVICES/SYSTEMS	Requires iPadOS® 9 or later. Compatible with iPad® only.
RELATED SOFTWARE	NA

V1.1.1011.0 Release date: February 5, 2021	<u>WHAT'S NEW</u> <ol style="list-style-type: none">1. Support iPadOS® 9 and iPadOS®10.2. Support PTC500+, PTC115, DL30.3. Support Live View on/off.4. Support Profile (up to 3) switching.5. Add Camera Name when login. <u>BUG FIXED</u> <ol style="list-style-type: none">1. Resolved issues regarding correct live view status string.2. Resolved issues regarding unsynchronized live view and audio.3. Resolved issues regarding incorrect camera list.4. Resolved issues regarding crash after long hour's connection for PTC and PTZ.5. Resolved issues regarding unusual noise for PTZ310.
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	<p><u>KNOWN ISSUES</u></p> <ol style="list-style-type: none"> Failed to save preset for DL30. *Will fix in the next firmware version. It takes a while to get DL30's live view and control pan/tilt/zoom. *Will fix in the next firmware version. When using snapshot in Control Panel, it saves the picture that took last time. *Will fix in the next version. If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. *Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.
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<p>V1.1.1008.0</p> <p>Release date: November 20, 2020</p>	<p><u>WHAT'S NEW</u></p> <ol style="list-style-type: none"> Capture camera images and save them to the device album. Pan, tilt, and zoom your camera to capture different areas of your room. Adjust the pan/tilt speed, and switch between autofocus and manual focus. Enable and disable tracking features, including Presenter/Zone Mode, and Click Track. Save and call up to 256 preset points. <p><u>BUG FIXED</u></p> <p>N/A (First release version of this software)</p> <p><u>KNOWN ISSUES</u></p> <ol style="list-style-type: none"> Not able to find or download the app when searching on Apple Store. *This issue only happened when the operating system is earlier than iPadOS 11 as currently PTZ Control Panel only supports iPadOS 11 or later. Connection lost if the user modified the password after login.
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	<p>*This issue only happened when the camera password was changed on Web Brower. Login again to re-gain authorization with the latest password.</p> <p>3. Due to device resource consumption, the app may become unstable after a very long connection with the camera.</p> <p>*Currently, this issue claimed happens randomly. We are continuously following up and will keep it improved.</p> <p>4. Unsynchronized live streaming and audio after switching back to the app from the Home button.</p> <p>*Workaround: The issue will be solved when logging out or reconnecting the app. We are continuing to improve the resource usage while switching between apps.</p> <p>5. PTZ310 still can be connected even though it's in Standby mode.</p> <p>*This issue happened as standby mode conditionally power off, so it is still recognized as a status that is power on.</p>
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