



[Windows] AVer PTZ Management Software Release Notes – Dec 14, 2020

VERSION	V1.1.1013.0
HARDWARE COMPATIBILITY	The following product models are supported by AVer PTZ Management. TR310/TR311/TR311HN/TR313/TR333 v0.0.0000.16 or above, TR530/TR320/PTC500S v0.0.1000.45 or above, PTZ310/PTZ330/PTZ310N/PTZ330N/PTZ310W/PTZ330W v0.0.0000.56 or above
OPERATING SYSTEMS	Win OS 10 64-Bit (Recommended)
Related Software	AVer IPCam Utility

V1.1.1013.0 Release date: Dec 14, 2020	<u>WHAT'S NEW</u> <ol style="list-style-type: none">1. Resizing supported, 1080 resolution is suggested2. Supports camera power on/off3. Supports camera scheduling power on/off/reboot4. Supports camera audio mute <u>BUG FIXED</u> <ol style="list-style-type: none">1. Resolved issues regarding irregular messaging status under the Camera and Snapshot.2. Resolved issues regarding streaming failure (no video presented)3. Resolved issues regarding audio output and quality.4. Resolved issues regarding remarks under "Device" when model is not supported or an incorrectly typed in account/password.5. Resolved issues regarding random crash when firmware is updated.
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	<p><u>KNOWN ISSUES</u></p> <ol style="list-style-type: none"> 1. When PC resolution is set to 1366x768 you may experience an incomplete layout. 2. 1920x1080 PC resolution is suggested on the console
<p>V1.1.1009.0</p> <p>Release date:</p> <p>September 22, 2020</p>	<p><u>WHAT'S NEW</u></p> <ol style="list-style-type: none"> 1. Include AVer IPCam Utility when installing AVer PTZ management. 2. Support camera live view, remote control such as pan, tilt, zoom, tracking etc. 3. Tracking control status to be active with the PTZ camera (SmartShoot) Enable/Disable. 4. Able to add up to 128 new cameras. 5. Able to edit and delete devices. 6. Support device grouping. 7. Able to set up maximum 100 users or admin login account. 8. Able to go to the camera web control by clicking "Go to Web". 9. Able to import and export device file. 10. Support multi device FW update. 11. Able to compare FW version before auto FW update. 12. Support device reboot remotely. 13. Support device factory reset. 14. Remotely update supported camera list. <p><u>KNOWN ISSUES</u></p> <ol style="list-style-type: none"> 1. (PTZMW-77)PTZ connect status unexpected. *Will be fixed in the next version as the issue will be fixed by firmware as well. 2. (PTZMW-82)Upgrade/Auto Search/Model name isn't workable with non-specific

	<p>ID.</p> <p>*The software will recognize the model name within the supported camera list, so if the model name is being changed, it wouldn't be recognized.</p> <p>3. (PTZMW-83) Scroll bar to full, but <zoom in rate> isn't maximum.</p> <p>*Scroll bar is defined inconsistently on different devices. Will be fixed when the issue is fixed by firmware first.</p> <p>4. (PTZMW-98) Scroll bar value does not sync to current value while tracking on.</p> <p>*Will be fixed when the issue is fixed by firmware first.</p> <p>5. (PTZMW-107) Two different behaviors while user turned the power status from Power On to Standby.</p> <p>*Will be fixed when the issue is fixed by firmware first.</p> <p>6. (PTZMW-110) Scroll bar's ratio track cannot synchronize with Camera.</p> <p>*Wrong value is sent by firmware. Will be fixed when the issue is fixed by firmware first.</p> <p>7. (PTZMW-133) After update success, <six minutes limit> should be cleared.</p> <p>*It happens because there is a 6-minute countdown on software when firmware is updating. If firmware update finishes within 6 minutes, the time limit will be cleaned out. Will be fixed in the next version.</p>
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