



## [Windows/macOS] AVer PTZ Link Software Release Notes – September 27, 2021

<b>VERSION</b>	V1.1.1012.0
<b>HARDWARE COMPATIBILITY</b>	The following product models are supported by AVer PTZ Link. <ul style="list-style-type: none"><li>· TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 and later,</li><li>· TR530/TR320 V0.0.1000.47 and later,</li><li>· PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 and later,</li><li>· TR313V2 V0.1.0000.18 and later</li></ul>
<b>OPERATING SYSTEMS</b>	Windows® 7, 8.1, 10  macOS 10.14 and later

<b>V1.1.1012.0</b>  Release date:  September 27, 2021	<b>New Features</b> <ol style="list-style-type: none"><li>1. Added support for “Sennheiser TeamConnect Ceiling 2” microphone</li><li>2. Added support for AVer TR313V2 series</li></ol> <b>Bug Fixes</b> <ol style="list-style-type: none"><li>1. Resolved the issue of not supporting macOS 11, this limitation has been fixed.</li><li>2. Resolved the issue of not able to turn on PTZ Link when PC is under 4k resolution, this bug has been fixed.</li><li>3. Resolved the issue of unsynchronized indication while microphone is disconnected.</li></ol> <b>Known Issues</b> <ol style="list-style-type: none"><li>1. When more than one channel is detected, camera is not able to support group framing.<ul style="list-style-type: none"><li>· In most meetings and a lot of online classes, conversations go back and forth. Sennheiser TeamConnect Ceiling 2 might pick up speakers’ voices from all around</li></ul></li></ol>
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	<p>the room, causing the camera to go back and forth between different preset points. If such is the case, you can enable the Priority Zone of Sennheiser TeamConnect Ceiling 2 so that it only picks up the audio signals of the zone you chose. For details on the Priority Zone of Sennheiser TeamConnect Ceiling 2, visit: <a href="http://sennheiser-sites.com">Setting up Zones for TeamConnect Ceiling 2 (sennheiser-sites.com)</a></p> <ul style="list-style-type: none"> <li>As for Shure, the second channel will only be “activated/detected” once the previous speaker stops talking.</li> </ul>
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<p><b>V1.1.1009.0</b></p> <p><b>Release date:</b> <b>May 11, 2021</b></p>	<p><b>General</b></p> <p>This release note is only for the announcement of newly supported models that have been fully tested on PTZ Link V1.1.1009.0; Therefore, no exclusive software release is needed.</p> <p><b>New Features</b></p> <p>1. The following microphone systems are tested and supported by current release version.</p> <ul style="list-style-type: none"> <li>Shure MXA710 microphone</li> <li>Shure MXA310 microphone</li> </ul> <p>*Please note it’s a requirement to set up and configure channels for MXA710 on Shure Designer software first, so PTZ Link can work properly.</p> <p>*Please note using a single channel on the MXA310 is not supported by PTZ Link. To operate PTZ Link normally, please add and configure other channels on the MXA310 webpage.</p> <p><b>Bug Fixes</b></p> <p>The same as previous release note that published on May 11.</p>
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<p><b>V1.1.1009.0</b></p> <p><b>Release date:</b></p> <p><b>May 11, 2021</b></p>	<p><b>New Features</b></p> <ol style="list-style-type: none"> <li>1. The following microphone systems are supported current release version. <ul style="list-style-type: none"> <li>· Shure IntelliMix® P300 processor</li> <li>· Shure MXA910 microphone</li> </ul> </li> <li>2. Able to link AVer cameras to maximum 5 sets of microphone systems.</li> <li>3. Able to pair up camera preset points with up to 8 microphone channels.</li> <li>4. Able to show camera and microphone status.</li> <li>5. Able to configure time to trigger camera to go to preset points that already set up.</li> <li>6. Able to configure time to go back to Preset 0 when no microphone channel is detected.</li> <li>7. Able to support English and Traditional Chinese version of the software.</li> </ol> <p><b>Bug Fixes</b></p> <p>None. Initial release.</p> <p><b>Known Issues</b></p> <ol style="list-style-type: none"> <li>1. When more than one channel is detected, camera is not able to support group framing. (*Will support in the next version.)</li> <li>2. MacOS lower than ver. 14 currently not supported. MacOS 11 will be added to support list in the next version.</li> </ol>
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