



[Windows/macOS] AVer PTZ Link Software Release Notes – Dec 6, 2021

VERSION	V1.1.1013.0
HARDWARE COMPATIBILITY	The following product models are supported by AVer PTZ Link. <ul style="list-style-type: none">• TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 or above• TR530/TR320 V0.0.1000.47 or above• PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 or above• TR313V2 V0.1.0000.18 or above• TR333V2 (* Early Q1 2022)• DL30 V7.0.0022.28 or above
OPERATING SYSTEMS	Windows® 7, 8.1, 10, 11 macOS 10.14 or above

V1.1.1013.0 Release date: December 6, 2021	New Features <ol style="list-style-type: none">1. Added support for the AVer DL30.2. Confirmed compatibility with Windows® 11. Bug Fixes <ol style="list-style-type: none">1. Modified some values to lower the possibility of random software crashes. Known Issues <ol style="list-style-type: none">1. When more than one channel is detected, camera is not able to support group framing.<ul style="list-style-type: none">• In most meetings and a lot of online classes, conversations go back and forth. Sennheiser TeamConnect Ceiling 2 might pick up speakers' voices from all around the room, causing the camera to go back and forth between different preset
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	<p>points. If such is the case, you can enable the Priority Zone of Sennheiser TeamConnect Ceiling 2 so that it only picks up the audio signals of the zone you chose. For details on the Priority Zone of Sennheiser TeamConnect Ceiling 2, visit: Setting up Zones for TeamConnect Ceiling 2 (sennheiser-sites.com)</p> <ul style="list-style-type: none"> • <u>As for Shure, the second channel only will be detected once the previous speaker stops talking.</u>
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VERSION	V1.1.1012.0
HARDWARE COMPATIBILITY	<p>The following product models are supported by AVer PTZ Link.</p> <ul style="list-style-type: none"> • TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 and later, • TR530/TR320 V0.0.1000.47 and later, • PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 and later, • TR313V2 V0.1.0000.18 and later
OPERATING SYSTEMS	<p>Windows® 7, 8.1, 10</p> <p>macOS 10.14 and later</p>

V1.1.1012.0	New Features
Release date: September 27, 2021	<ol style="list-style-type: none"> 3. Added support for “Sennheiser TeamConnect Ceiling 2” microphone 4. Added support for AVer TR313V2 series
	Bug Fixes
	<ol style="list-style-type: none"> 1. Resolved the issue of not supporting macOS 11, this limitation has been fixed. 2. Resolved the issue of not able to turn on PTZ Link when PC is under 4k resolution, this bug has been fixed. 3. Resolved the issue of unsynchronized indication while microphone is disconnected.

	<p>Known Issues</p> <p>2. When more than one channel is detected, camera is not able to support group framing.</p> <ul style="list-style-type: none"> · In most meetings and a lot of online classes, conversations go back and forth. Sennheiser TeamConnect Ceiling 2 might pick up speakers' voices from all around the room, causing the camera to go back and forth between different preset points. If such is the case, you can enable the Priority Zone of Sennheiser TeamConnect Ceiling 2 so that it only picks up the audio signals of the zone you chose. For details on the Priority Zone of Sennheiser TeamConnect Ceiling 2, visit: Setting up Zones for TeamConnect Ceiling 2 (sennheiser-sites.com) · As for Shure, the second channel will only be "activated/detected" once the previous speaker stops talking.
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<p>V1.1.1009.0</p> <p>Release date: May 11, 2021</p>	<p>General</p> <p>This release note is only for the announcement of newly supported models that have been fully tested on PTZ Link V1.1.1009.0; Therefore, no exclusive software release is needed.</p> <p>New Features</p> <p>1. The following microphone systems are tested and supported by current release version.</p> <ul style="list-style-type: none"> · Shure MXA710 microphone · Shure MXA310 microphone <p>*Please note it's a requirement to set up and configure channels for MXA710 on Shure Designer software first, so PTZ Link can work properly.</p> <p>*Please note using a single channel on the MXA310 is not supported by PTZ Link. To operate PTZ Link normally, please add and configure other channels on the MXA310</p>
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	<p>webpage.</p> <p>Bug Fixes</p> <p>The same as previous release note that published on May 11.</p> <p>Known Issues</p> <p>The same as previous release note that published on May 11.</p>
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<p>V1.1.1009.0</p> <p>Release date:</p> <p>May 11, 2021</p>	<p>New Features</p> <ol style="list-style-type: none"> 1. The following microphone systems are supported current release version. <ul style="list-style-type: none"> · Shure IntelliMix® P300 processor · Shure MXA910 microphone 2. Able to link AVer cameras to maximum 5 sets of microphone systems. 3. Able to pair up camera preset points with up to 8 microphone channels. 4. Able to show camera and microphone status. 5. Able to configure time to trigger camera to go to preset points that already set up. 6. Able to configure time to go back to Preset 0 when no microphone channel is detected. 7. Able to support English and Traditional Chinese version of the software. <p>Bug Fixes</p> <p>None. Initial release.</p> <p>Known Issues</p> <ol style="list-style-type: none"> 1. When more than one channel is detected, camera is not able to support group framing. (*Will support in the next version.)
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	<p>2. MacOS lower than ver. 14 currently not supported. MacOS 11 will be added to support list in the next version.</p>
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