



MD330U Series PTZ Camera

User Manual



Read This First

Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

WARNING

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

WARNING

この装置は、クラスB機器です。この装置は、住宅環境で使用することを 目的としていますが、この装 置がラジオやテレビジョン受信機に近接して使用される と、受信障害を引き起こすことがあります。 取扱説明書に従って正しい取り扱いをして下さい。

WARNING

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WARNING

To avoid the risk of electric shock, this equipment must only be connected to a supply mains with protective earth.

WARNING

Do not modify this equipment without authorization of the manufacturer.

CAUTION

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries in a safe and proper manner.

CAUTION

Possibly hazardous optical radiation emitted from this product. Do not stare at operation lamp. May be harmful to the eyes.



REMOTE CONTROL BATTERY SAFETY INFORMATION

- Store batteries in a cool and dry place.
- Do not throw away used batteries in the trash. Properly dispose of used batteries through specially approved disposal methods.
- Remove the batteries if they are not in use for long periods of time. Battery leakage and corrosion can damage the remote control. Dispose of batteries safely and through approved disposal methods.
- Do not use old batteries with new batteries.
- Do not mix and use different types of batteries: alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium).
- Do not dispose of batteries in a fire.
- Do not attempt to short-circuit the battery terminals.

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Symbols on	the product
	The WEEE symbol. This symbol indicates that this product must not be disposed of with your other household waste. Instead, you need to dispose of the waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. For more information about where to drop off your waste equipment for recycling, please contact your household waste disposal service or the shop where you purchased the product.
(€	The CE compliance logo. This logo indicates that the product conforms to the relevant guidelines/standards for the European Union harmonization legislation.
F©	The FCC compliance logo. This logo indicates that the product conforms to Federal Communications Commission compliance standards.
UK CA	The UKCA (UK Conformity Assessed) symbol. This symbol indicates that a product placed on the Great Britain market meets the UKCA Marking requirements.
	The RCM compliance logo. This logo indicates that the product conforms with Australian RCM guidelines.
Â	This logo is intended to alert the users to the presence of un-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.
	This logo is intended to alert the users to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.
	The China RoHS symbol. The figure of this symbol represents the number of years during which no hazardous substances would leak or mutate under normal conditions of use.
	The ISO 7010-M002 symbol. Refer to instruction manual/booklet.
~	The alternating current symbol. This symbol indicates that the power input/output for the product is alternating current.
	The direct current symbol. This symbol indicates that the power input/output for the product is direct current.

More Help

For FAQs, technical support, software and user manual download, please visit:

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Precautions for Use

AVer does not accept any responsibility for accident or damage during installation if users do not follow the procedures described in this manual.

Indications for Use

The AVer MD330U Series is a high definition medical grade PTZ camera designed for physicians. It's a non-contact unit that can be operated by physicians without physical contact with patients. The units can be used to document and update patients' injuries by taking snapshot images or record video clips. The unit is suitable for use in hospital examination rooms and similar medical environments.

To installation and operation personnel

The required information including the unit's hardware parts, operations and important notice has been written and illustrated in this manual. Except for the information in this manual, no special skills, training and knowledge are required for the operators. Read the installation instructions and content of the manual thoroughly and perform the operation correctly and safely. Please read the "Read This First!" of this manual as it contains important information. Please also refer to the <Troubleshooting> chapter when you encounter common problems while using this unit. For more technical support, please contact AVer's technical support (refer to More Help).

Warning on installation locations

This unit is for indoor use only. Do not install nor use the unit in the following locations to avoid malfunction and/or problems in operation.

- In outdoor locations where the unit will be exposed to direct sunlight.
- In locations where the unit would be directly exposed to rain or water.
- Extremely cold or hot locations (Operating temperatures: 0°C to +35°C; Humidity: 20% to 80%).
- On walls where the unit would be installed sideways.
- At sea, in coastal areas or in locations where corrosive gases are emitted.
- Locations subject to strong vibrations (this unit is not designed to be used in vehicles).

To ensure the unit perform stably over a prolonged period

- Do not use this unit in a location with high temperature and humidity levels, which may cause its parts to deteriorate and shorten its service life.
- Do not subject the unit to sudden changes in temperature. Keep a cooling unit or heating unit away from this unit.
- Do not leave the unit with the camera facing the sun.
- Always use the supplied power adapter and power cord to connect the unit to the power outlet
 - Before installation, always disconnect the power supply of this unit.
 - Install this unit near the main power outlet. Ensure the power plug can be plugged into and unplugged from the power outlet easily.
 - The length of the power cord is less than 3-meter.

- Do not place the camera where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- Power off the unit
 - This unit does not have a power switch. Disconnect the power plug from the power outlet before proceeding with maintenance, cleaning or any emergency situations.

Cleaning

- Clean the cabinet when it becomes dirty.
- Before cleaning the unit, be sure to disconnect the power plug from the power outlet.
- Avoid all contact with benzene, paint thinners and other volatile substances, and avoid using these substances. Otherwise, the casing may become discolored.
- Stubborn stains may be removed with a soft cloth such as a cleaning cloth lightly dampened with mild detergent solution.
- Do not use solvents such as benzene or thinner, or acid, alkaline or abrasive detergent, or chemical cleaning cloth for cleaning the surface, as they will damage the surface.
- Do not use unnecessary force to rub the surface with a stained cloth. The surface may be scratched.

Maintenance

- Designate the responsibility for keeping areas clean to staff members and clean regularly.
- This unit does not have a power switch. Disconnect the power plug from the power outlet before proceeding with maintenance.
- Regular maintenance keeps your unit productive and safe. Check all machine parts carefully, including the removable camera head, camera body and remote control.
- When the surfaces of the machine parts become dirty, follow the instructions described in the Cleaning sector to clean the unit.

When installing, transporting or disposing of the unit

• Be absolutely sure to hold it by its pedestal area at the bottom with both hands. Do not grab the camera head, nor the camera head holder.





Dispose of the unit

- When the unit is no longer going to be used, ensure to turn off the unit and dispose of it properly.
- When you dispose of the unit or accessories, you must obey the laws in the relative area or country and the regulations in the relative hospital regarding environmental pollution.

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Package

Package Contents



Camera Unit



Power Adapter &

Power Cord *





Remote Control

USB 3.0 Type-B to Type-A Cable (1.5M)



1/4"-20 L=7.5mm Screw (x2) **

QR Code Card

101 C

*The power cord will vary depending on the standard power outlet of the country where it is sold. ** The screws can be used for mounting the unit to a flat surface. Please refer to the <Standalone Installation> chapter for more details.

Optional Accessories

(T)în ኈ

RS-232 Adapter (3.5mm to D-Sub 9-pin)

Product Introduction

The MD330U Series PTZ Camera is a medical grade split-type camera designed with a removable Camera Head. Two models are provided: MD330U (Fill Light) and MD330UI (Night Vision). The MD330U features a Snapshot button and a Fill Light button on the left side of the Camera Head, while MD330UI only features a Snapshot button for users to capture snapshot images.

Overview



- 2. Latch Button
- 3. Camera Body
- 4. Speaker
- 5. IR Sensor
- 6. Microphone Array
- 7. LED Indicators
 - Split/Standalone

- 9. Cable connect to USB Type-A
- 10. LAN
- 11. USB 3.0 Type-B
- 12. HDMI
- 13. USB Type-A (Note 1)
- 14. microSD (32GB/SDXC)
- 15. RS-232

- 17. Kensington Lock
- 18. Snapshot Button
- 19. Fill Light Button
- 20. Screw Holes (Note 3)
 - Screw size: 1/4"-20 L=7.5mm (included in the package)

[Notes]

- DO NOT connect the USB Type-A port to any USB devices on the market. The USB Type-A port can only be used for connecting to the Camera Head. Connecting the USB Type-A port to your USB devices may cause electrical damage to your USB devices.
- The Mode button can be used when removing or installing Camera Head. Please refer to the <Mode Switch> chapter for more details.
- 3. You can use the supplied screws to mount the camera unit to a flat surface.
 - 2

LED Indicators

The table below describes the two LED indicators on the front panel of the Camera Body: Split mode

LED $\textcircled{\sc D}$ and Standalone mode LED $\textcircled{\sc D}$.

LED Status	Descriptions
Flash Orange Ӵ + 🗅	Camera initial process.
Solid Orange	Standby mode.
Solid Blue	Normal operation in Standalone mode.
Flash Orange	Privacy mode. Microphone mute.
Solid Blue	Normal operation in Split mode.
Flash Purple	FW updating.

Pan and Tilt Angle





Dimensions



Mode Switch

The **Mode** button can be used when you want to remove the Camera Head to take a snapshot or place back the Camera Head.



To remove the Camera Head:

- Press the Mode button to switch the LED indicator from the Standalone mode button to split mode . The Camera Head will automatically turn up.
- 2. Press the Latch button.
- 3. Take out the Camera Head from the Camera Head Holder.

To install back the Camera Head:

- 1. Put the Camera Head back to the Camera Head Holder until you hear a click sound, which represents the Camera Head is installed into place.
- 2. Press the Mode button to switch the LED indicator from the Split mode D to the Standalone

mode 🕙.

Installation

Standalone Installation

You can place the camera on a desktop or use the supplied screws to mount the camera to a flat surface.

- Place the camera unit flat on the desktop. Ensure the location is stable so that the unit will not be susceptible to shaking and/or falling.
- Take care not to pull the connected cables, which may cause the unit to fall.

[Note] When moving the camera for installation, be sure to hold it by its pedestal area at the bottom with both hands. Do not grab the camera head, nor the camera head holder.



Device Connection



 Camera Head Connection: The USB Type-A port can only be used for connecting to the Camera Head. DO NOT connect the USB Type-A port to any USB devices, which may cause electrical damage to your USB devices.

[Note] The cable is for Camera Head connection, before connecting the cable to the USB Type-A port, please loosen the cable tie first and then connect it to the USB Type-A port. Finally, tighten the screw to secure the cable.



2. LAN Connection: Connect the camera to an IP router through the LAN port. (Note 1)

- 3. USB Connection: Connect the camera to a desktop or laptop for video transmission when using other video conference software such as Skype or Teams. (Note 1)
- Video Output Connection: Connect the camera to a TV or monitor to display video output. (Note 1)
- 5. Storage Connection: Insert a microSD card into the card slot. You can save the captured images or recordings to the microSD card. (Note 1 and Note 2)
- RS-232 Connection: Connect the camera to a Joystick or laptop to control the camera. (Note 1 and Note 3)
- Power Connection: Connect the camera to the power outlet using the supplied Power Adapter & Power Cord. Before power-on the unit, ensure the Camera Head cable has been connected to the USB Type-A port (refer to Step 1).

[Note]

- 1. Accessory equipment connected to the analog and digital interfaces must be in compliance with the respective nationally harmonized IEC standards (i.e. IEC 60950 for data processing equipment, IEC 60065 for video equipment, IEC 61010-1 for laboratory equipment, and IEC 60601-1 for medical equipment.) Furthermore all configurations shall comply with the requirements of the system in standard IEC 60601-1. Everybody who connects additional equipment to the signal input part or signal output part configures a medical system, and is therefore, responsible that the system complies with the requirements of the system in standard IEC 60601-1. The unit is for exclusive interconnection with IEC 60601-1 certified equipment in the patient environment and IEC 60XXX certified equipment outside of the patient environment. If in doubt, consult the technical services department or your local representative.
- 2. Please insert a microSD card to the card slot before using the Snapshot or Recording functions. To access the microSD card, please refer to **Mass Storage** in the <System> chapter for more details.
- For RS-232 connection, you can optionally purchase the RS-232 Adapter (3.5mm to D-Sub 9-pin). The PIN definition is shown as below.

RS-232 Adapter (3.5mm to D-Sub 9-pin)



Remote Control

The remote control requires two "AAA" batteries. Make sure batteries are installed properly before use.



Model: LY033

Name	Function
1. Power	Short press to turn on/off the Standby mode.
2. Home	Move the camera to the Home position.
3. Number Buttons	 Press buttons 0~9 to move the camera to the pre-configure preset positions. Use the buttons to set up preset positions 0~9.
4. Preset	 Use the Preset, Number and Direction Buttons to set up preset positions. a. Use the Direction Buttons to navigate a position. Optionally use the "Zoom +" or "Zoom -" buttons to zoom in/out the image. b. Press Preset and then press the Number Buttons (0~9) to save this preset position.
5. Zoom +/-	Press to zoom in or zoom out the images.
6. MIC	Press to mute the microphone. Press again to unmute.
7. Camera Select	CAM1 to CAM4 buttons. Select a camera to operate. To set up camera ID, refer to Camera Selector in the <osd menu="" tree=""> chapter.</osd>
8. Remote Control LED	When pressing the buttons on the remote control, the LED will light red.
9. Menu	Press to enter or exit the OSD menu.
10.Snap	Press to take a snapshot image. The images will be stored in the microSD card.
11.Rec	Press to start recording to the micro SD card. Press the button again to stop recording.
12.Reset	Use the Reset and Number Buttons to cancel a pre-configured preset position. Press Preset and then press the Number Buttons (0~9).
13.Direction Buttons	Use the Direction Buttons to navigate the live view.
14.Volume +/-	Press to adjust the volume up or down.
15.Enter	Access the OSD menu, confirm the selection or make a selection in OSD menu.
16.Speaker	Press to mute the speaker. Press again to unmute.
17.Privacy	Press to enter the Privacy mode. The camera will move to the Privacy position and microphone will be off.

Set Up the Camera

You can configure the camera settings using the OSD menu or the Web interface of the camera.

OSD Menu

To access the OSD menu, connect the camera to a monitor or TV using the HDMI cable, and then you can use the supplied Remote Control to operate the OSD Menu.

Press the Menu button on the remote control to bring-up the OSD menu and use \blacktriangle , \triangledown , \triangleleft , \triangleright to select among pages or options, and press \triangleleft to confirm settings.



IP Address Setup

Static IP

- 1. Press the Menu button on the remote control to bring-up the OSD menu.
- Go to Network > Static IP.
 [Note] Turn the DHCP off before setting up static IP (Network > DHCP > OFF).
- 3. Select the **IP Address**, **Gateway**, **Netmask**, and **DNS** to configure. Press \checkmark and use the Number Buttons to enter the value.



DHCP

- 1. Press the Menu button on the remote control to bring-up the OSD menu.
- 2. Select Network > DHCP > On.
- 3. Press **J** to confirm setting.

Camera	DHCP	ON	OFF
Advanced Setting	Static IP	>	ON
Video Output			
Audio			
Network			
System			

4. After turning the **DHCP** on, you can go to **System > Information** to view the IP address.

Camera	Camera Selector	1		MD330
Advanced Setting	Status OSD	ON	Firmware Version	1.1.1004.1
Video Output	Language	English	IP 10	0.100.90.44
Audio	Information		MAC	09:77:3A
Network	Factory Default	OFF	lens	C005
System			mcu	A005

OSD Menu Tree

1 st Layer	2 nd Layer	3 rd Layer	4 th Layer	
		Full Auto	Exposure Value / Gain Limit Level / Slow Shutter	
		Shutter Drierity	Exposure Value / Shutter	
		Shuller Phonity	Speed / Gain Limit Level	
	Exposure Mode		Exposure Value / Iris Level /	
		Iris Priority	Gain Limit Level / Slow	
			Shutter	
		Manual	Iris Level / Shutter Speed /	
			Gain Level	
		Auto	-	
		ATW	-	
		Indoor	-	
	White Balance	Outdoor	-	
Camera		One Push	-	
Gamera		Manual	R Gain: 0-255	
			B Gain: 0-255	
	Pan Tilt Zoom	Preset Speed	5-200	
		Preset Accuracy	On / Off	
		Sensor Zoom	On / Off	
		Sensor Zoom Limit	x2	
		Pan Speed	16-24	
		Tilt Speed	16-24	
	Noise Filter	Off / Low / Middle / High		
	Saturation	0-10	-	
	Contrast	0-4	-	
	Sharpness	0-3	-	
	Mirror	On / Off	-	
	Flip	On / Off	-	
		Туре	RS-232	
	Control	Protocol	VISCA	
Advanced	Control	Camera Address	1-7	
Setting		Baud Rate	2400 / 4800 / 9600 / 38400	
County	IR Cut Filter*			
	(only for Night	Day / Night / Auto	-	
	Vision model)			

* To prevent from IR-related radiation hazards, it's recommended to keep a distance greater than 1-meter between the IR LEDs and human eyes when IR LEDs are turned on in Night mode.

1 st Layer	2 nd Layer	3 rd Layer	4 th Layer
	Frequency	50Hz / 59.94Hz / 60Hz	-
Video Output	Resolution	<u>60Hz:</u> 1080p/60, 1080p/30, 720p/60, 720p/30 <u>50Hz:</u> 1080p/50, 1080p/25, 720p/50 <u>59.94Hz:</u> 1080p/59.94, 1080p/29.97, 720p/59.94	-
		Audio Echo Cancel	On / Off
	Audio Input	Noise Suppression	Off / NR / NR+BF / NR Strong / NR DSP
Audio		Audio Beam Forming	30 / 50 / 70 / 90 / 110 / 130
		Audio In Volume	0-10
	Audio Output	Output Type	Speaker / HDMI / Both
		Output Volume	0-10
	DHCP	On / Off	-
Network	Static IP	IP Address / Gateway / Netmask / DNS	-
	Camera Selector**	1-4	-
	Status OSD***	On / Off	
System	Language	English / 繁中 / 日本語	-
	Information	Model Name / Firmware Version / IP / MAC / Lens / MCU	-
	Factory Default	On / Off	-

** Set the camera ID 1-4 for using remote control. Please refer to No.7 in the <Remote Control> chapter.

*** Displays status info (Save Preset, Call Preset, Cancel Preset and etc.) on the live screen.

Web Setup

Connect the camera from a remote site through the internet.

Access the Web Interface of the Camera

To access the Web interface of the camera, you have to find the IP address of the camera using **AVer IPCam Utility** or **AVer PTZ Management** software.

Accessing the Camera via AVer IPCam Utility

To find the IP address of your cameras using the IPCam Utility installer, follow the steps below.

- 1. Download the IPCam Utility from https://www.aver.com/download-center and run the IPCam Utility.
- 2. Click Search, and all available devices will be listed on the screen.
- Select a camera from the list, the camera info will be displayed in the Settings field.
 [Note] The default network of the camera is Static IP (192.168.1.168) and default ID/Password are admin/admin. If you want to configure the network to DHCP, input the ID/Password in the Login field, select the "camera model" on the list, select "DHCP" and then click the Apply button.

Login Login User ID Password admin ******* search Result ******** Search Result ******** Search Result ******** Search Result ************************************	PCam Utility v2.7	.1029.34						-	
User ID Password admin ****** user ID password admin ****** user ID password admin ****** user ID password admin ******** user ID password admin ****** user ID password admin ******* user ID password search Result search Search Result Search Result Search Al Exected Al No. Status Progress Model Name Device Name EV version EV4 Address Model Name Device Name Event M030 0.0.00.00.00.00.00.00.00.00.00.00.00.00	etwork Device				Login				
Image: Search Weil start after settings changed! Image: Search Weil start after settings ch	ntel(R) Ethernel	t Connection (1	2) 1219-V 💌	Search	User	ID		Password	
Etwork Setting Date/Time Setting Maintenance Import/Export Config Search Result Select Al No. Status Progress Model Name Device Name FW version IPv4 Address MAC Address IPv6 Import/Export Status Progress Model Name Device Name FW version IPv4 Address Address IPv6 Import Status Progress Model Name Device Name OL 100.00.10.80. OL161.00.01.10.80. OL160.01.10.8					adm	in		*****	
Constraint Constra	twork Catting			1					
Select AI No. Status Progress Model Name Device Name FW version IPv4 Address MAC Address IPv6 I Moden ExectAn ExectAn 0.0.7002.06 10.100.00.10.80 00:18:13:06: Distribution	twork Setting Search Result —	Date/Time Set	ting Maintena	ince Import/Expo	rt Config				
No. Status Progress Model Name Device Name FW version IP-4 Address MAC Address IP-6 1 Models Excession 6.0.2700.06 10.10.00.10.00 00.10.10.00<	Select All	1							
Inc. Progression Prove Name Prove Nam Prove Nam <th>No</th> <th>Statur</th> <th>Brogram</th> <th>Model Name</th> <th>Davica Nama</th> <th>EW/ yearsion</th> <th>TDu4 Address</th> <th>MAC Address</th> <th>IDu6</th>	No	Statur	Brogram	Model Name	Davica Nama	EW/ yearsion	TDu4 Address	MAC Address	IDu6
Image: Constraint of the settings of the set of the se	NO.	Working	Filgress	Fono540	Ecoo 540	0.0.7002.08	10 100 00 10-8	0.00:18:15:04:	[]-90
c Start IP Address: 192.168.1 1.168 Device Name: Start IP Address: 192.168.1 1.68 DB330 End IP Address: . . © DHCP Subnet Mask: 255.255.255.0 . Gateway: 192.168.1 . 254 *Auto search will start after settings changed! Primary DNS: 8.8.8.8 . © Don't start auto search this time! Secondary DNS: 0.0.0.0 .	2	Working		MD330	MD330	1.1.1004.1	192.168.1.168:	80 00:18:1a:09:	[]:8(
Statings Device Name: Start IP Address: 192 . 168 . 1 . 168 MD330 End IP Address: © DHCP Subnet Mask: 225 . 255 . 0 Gateway: 192 . 168 . 1 . 254 *Auto search will start after settings changed! Primary DNS: 8 . 8 . 8 I' Don't start auto search this time! Secondary DNS: 0 . 0 . 0 . 0	-		_						
Settings Start IP Address: 192 168 1 168 MD330 End IP Address: .	<								
Device Name: Start IP Address: 192.168.1 1.68 MD330 End IP Address: . . . © DHCP Subnet Mask: 255.255.255.0 . . Static IP Subnet Mask: 192.168.1 . . *Auto search will start after settings changed! Primary DNS: 8.8 8 8 © Don't start auto search this time! Secondary DNS: 0.0 0.0 0 .	Cattings								
Concernment Start IP Address: 192 108 1 108 M0330 End IP Address: . <	Device Name:								
MD330 End IP Address: . . IP DHCP Subnet Mask: 255 : 255 : 255 : 0 . Gateway: 192 : 168 : 1 : 254 *Auto search will start after settings changed! Primary DNS: 8 : 8 : 8 : 8 Don't start auto search this time! Secondary DNS: 0 : 0 : 0 : 0	Device Marrie.				Start IP Address:	192 . 168	. 1 . 168		
OHCP Subnet Mask: 255 255 0 Gateway: 192 168 1 254 *Auto search will start after settings changed! Primary DNS: 8 8 8 T Don't start auto search this time! Secondary DNS: 0 0 0 0	MD330				End IP Address:				
Static IP Subnet Mask: 255 255 0 Gateway: 192 .168 1 .254 *Auto search will start after settings changed! Primary DNS: 8 .8 .8 Don't start auto search this time! Secondary DNS: 0 .0 .0 .0	· DHCP								
Gateway: 192 168 1 254 "Auto search will start after settings changed! Primary DNS: 8 8 8 "Don't start auto search this time! Secondary DNS: 0 0 0 0	C Static ID				Subnet Mask:	255 . 255	. 255 . 0		
Gateway: 192 168 1 254 *Auto search will start after settings changed! Primary DNS: 8 8 8 If Don't start auto search this time! Secondary DNS: 0 0 0 0	· Juddie ar								
*Auto search will start after settings changed! Primary DNS: 8 8 8 8 □ Don't start auto search this time! Secondary DNS: 0 <td< td=""><td></td><td></td><td></td><td></td><td>Gateway:</td><td>192 . 168</td><td>. 1 . 254</td><td></td><td></td></td<>					Gateway:	192 . 168	. 1 . 254		
Don't start auto search this time! Secondary DNS: 0 . 0 . 0 . 0					Primary DNS:	8.8	. 8 . 8		
Don't start auto search this time! Secondary DNS: 0 . 0 . 0 . 0	Auto search	will start after s	ettings change	CI.					

To access the Web interface, double-click on the IP address in the IPv4 Address column.
 For the first-time user, you will be prompted with a Login window to change the ID and password.



5. Login with the new ID/Password, the Web interface of the camera will be displayed (Chrome browser). Please refer to the <Live View> chapter for more details.



[Note] If IPCam utility cannot find the camera, please check following:

- 1. Please make sure the Ethernet connection of camera is well connected.
- 2. The camera and PC (IPCam Utility) are in the same LAN segment.

Accessing the Camera via AVer PTZ Management

To find the IP address of your cameras using the AVer PTZ Management, follow the steps below.

- 1. Download the AVer PTZ Management software from https://www.aver.com/download-center
- 2. Download the Windows program and install it.
- 3. After setting up the user ID and password, log in to the software (default User Name/Password: admin/admin).

	AVer PTZ Management		
Login			
		*	
		â	

 On the Main page of PTZ Management, click Setup > Add and then click Auto Search. The cameras connected on the same LAN with the computer will be displayed.

		×						×
Add Device			Auto Searc	h				
PTZ Camera	Auto Search		Item	IP Address	Ports	Camera Name	Camera I	Model Added
Camera Name								
Camera IP								
Ports	80	ñ I I						
Login Account		ñ						
Password								
Remarks								
Group	Group							
0.000								
					Cancel	ОК	Refresh	
	Cancel Save							

 Click on the camera and input the camera ID and Password to add the camera to the device list (default ID/Password are admin/admin). Click the Go to Web button to access the Web interface of the camera.

Live View

You can control the camera and operate the Preset functions using this page.



Camera Control

Click the Camera Control tab to display the panel below for operation.

	Camera	Control	Pre	eset
			Focus Near Limit	Tilt Speed 20
	Ð	[AE]	1.5m ¢	16
	Zoom	TMET FOOIL	Zoom Speed	Sensor Zoom
	20011		High Low 🗸	
•	Q	562 -	Pan Speed 20	Sensor Zoom Limit
			16 24	x2

Pan-Tilt-Zoom Control

Use O, O, O, and O to navigate the camera view. Adjust the Pan Speed and Tilt Speed if necessary.

Use igoplus and igodold to zoom in or zoom out the live image. You can also select **Zoom Speed** (High/Low) or enable the Sensor Zoom. The Sensor Zoom Limit can be configured in the OSD

menu Camera > Pan Tilt Zoom > Sensor Zoom Limit.

Click O to go back to home (default) position.

Focus

Auto Focus (IIII): Click for the camera to perform the auto focus.

Manual Focus (): Click to manually adjust the focus. You can use the Focus + and Focus -

buttons to adjust the focus.

One Push Focus ([1]): Click to automatically adjust the focus once.

Focus Near Limit: Set up the focus distance limit.

Preset

Click the **Preset** tab to display the panel below. You can configure and operate the preset positions.



To set up preset positions:

- 1. Select the **Preset** tab in live view page.
- 2. Use \bigcirc , \bigcirc , \bigcirc , \bigcirc and \bigcirc to navigate the camera view. Optionally use \bigoplus and \bigcirc to zoom in or zoom out the images.
- 3. Input a preset number (0~255) in the Save Preset column and click Save to save the position.
- 4. Follow Step 2 and 3 to set up more preset positions.

To perform the go to preset positions:

- Input a preset number (0~255) in the Load Preset column or click a preset number (0~19) in the Quick Call section.
- 2. Click Load, the camera will move to the preset position.

When operating the go to preset positions, you can optionally adjust the **Preset Speed** or enable/disable the **Video Freeze while Preset** function.

- Preset Accuracy: Enable this function to optimize the positioning accuracy of the setup preset positions.
- Video Freeze with Preset: When this function is enabled, the camera will not display the view along the path when moving from one position to another. The camera will only display the view of the positions.
- **Preset Speed:** Adjust the preset speed.

Camera Settings



Exposure

Click the **Exposure** tab to display the panel below for configuration.

Exposure				Image Process		
Exposure Mode		IR Cut Filt	ter	Slow Shutter	WDR	BLC
Full Auto	÷	Day	\$			
Exposure Value		0		1/60		F1.6
-4		— 4	1/1	1/10K	0	F1.6
Gain Level		0dB	Gain Limit Level	24dB		
0 🗨		4 2	24 😑	42		

- Exposure Mode: Options include Full Auto, Iris Priority, Shutter Priority and Manual. Select an exposure mode and optionally adjust the value of Exposure Value, Gain Level, Shutter Speed, Gain Limit Level, Iris Level, and BLC.
- IR Cut Filter: This function is only available for the Night Vision model. Select Day mode, Night mode, or Auto mode for the camera to automatically switch on/off the IR Cut Filter. The IR LEDs will turn on in Night mode.

[Note] To prevent from IR-related radiation hazards, it's recommended to keep a distance greater than 1-meter between the IR LEDs and human eyes when IR LEDs are turned on in **Night** mode.

- Slow Shutter: Enable/disable the function.
- **WDR:** Enable/disable the function.

Image Process

Click the **Image Process** tab to display the panel below for configuration.

	Exposure	9				Image Process		
White Balance								
AWB		¢	Set If you s camera					
R Gain		128			128	Saturation		5
0	 255		0	255		0	•••••••••••••••••••••••••••••••••••••••	
Contrast		2	Sharpness		2	Mirror	Flip	
0	 4		0	 3				
Noise Filter								
	Off		Low	Middle		High		

- White Balance: Options include AWB, ATW, Indoor, Outdoor, One Push and Manual. If Manual is selected, adjust the R Gain and B Gain manually. If One Push is selected, click the Set button in the One Push field when placing a white paper sheet in front of the camera lens.
- **Saturation:** Adjust the value.
- **Contrast:** Adjust the value.
- Sharpness: Adjust the value.
- Mirror: Enable/disable the function.
- **Flip:** Enable/disable the function.
- Noise Filter: Select Off, Low, Middle or High.

Video & Audio

You can configure video and audio settings on this page.

AVer		Video Setting					
Live View	Power Frequency(Hz)	Video Output Resolution	Video Mode				
Camera Settings	50 59.94 60 🗹	1080p/60 ¢	USB + Streaming 0				
Video & Audio	Stream Video Output	Framerate	Bitrate				
몹 Network	1920x1080 ¢	30 •	4Mbps •				
-v- System	I-VOP Interval (S) 1s s	Rate Control	Encoding Type				
		VBR CBR	H.264 H.265				
		Audio Setting					
	Audio Output Device	Microphone Volume 3	Speaker Volume 3				
	Speaker ¢	0	0				
	Beamforming Type	Sampling Rate	Noise Suppression				
	30° ¢	48K \$	NR DSP ¢				
	AEC	Encoding Type					
	On Off	AAC					

[Video Setting]

- Power Frequency: Select 50Hz, 59.94Hz or 60Hz based on your region.
- Video Output Resolution: Select a resolution to display on your video output device.
 <u>60Hz</u>: 1080p/60, 1080p/30, 720p/60, 720p/30.
 <u>50Hz</u>: 1080p/50, 1080p/25, 720p/50.
 <u>59.94Hz</u>: 1080p/59.94, 1080p/29.97, 720p/59.94.
- Video Mode: Stream Only, USB Only, or USB + Streaming.
- Stream Video Output: Select a stream resolution on live view. Options include 3840x2160, 1920x1080, 1280x720, 640x480 or 640x360.
- Framerate: Select a framerate for live stream 1, 5, 15, 20 or 30 for power frequency 59.94Hz or 60Hz; 1, 5, 15, 20 or 25 for power frequency 50Hz.
- Bitrate: 512kbps, 1Mbps, 2Mbps, 4Mbps, 8Mbps, 16Mbps, 32Mbps or Auto.
- I-VOP Interval (S): Move scroll bar to set the value 1s to 10s.
- Rate Control: Select VBR or CBR.
- Encoding Type: Select H.264 or H.265.

[Audio Setting]

- Audio Output Device: Select an audio source for the audio output. Speaker, HDMI or Both.
- Microphone Volume: Adjust the microphone volume.
- **Speaker Volume:** Adjust the speaker volume.
- Beamforming Type: Select from 30°, 50°, 70°, 90°, 110° or 130°.
- Sampling Rate: Select from 8K, 16K, 24K, 32K, 44.1K or 48K.
- Noise Suppression: Select from Off, NR, NR+BF, NR Strong or NR DSP.
- AEC: Select On or Off.
- Encoding Type: Select AAC.

Network

You can configure network settings on this page.

AV er	Network Settings	
O Live View	DHCP	Hostname
Camera Settings	IP Address	Aver
Video & Audio	10.100.90.23	255.255.255.0
器 Network	Gateway 10.100.90.254	DNS 10.100.1.6
-v/- System		Confirm
	PTMD Sottings	BTCD Sottings
	Server LIRI	Security
	Stream Key	
	Start Stream STG	90

- Hostname: The default Hostname is AVer. You can change the hostname to be displayed on other devices, e.g. IP router.
- DHCP: You can set up the network to DHCP or Static IP.

<u>DHCP</u>: Enable the **DHCP** button. The camera will be automatically assigned with the related IP settings. Click **Confirm** to save the settings.

<u>Static IP:</u> Disable the **DHCP** button and manually input the **IP Address**, **Netmask**, **Gateway** and **DNS**. Click **Confirm** to save the settings.

- RTMP Settings: Configure the RTMP settings to transfer camera stream to the broadcasting platform, e.g. YouTube. To set up the RTMP settings:
 - 1. Input the **Server URL** and **Stream Key** of the broadcasting platform you use. Please refer to the instruction of the broadcasting platform you use to get the RTMP server URL and stream key.

2. Click Start Stream, the camera stream should be transferred to your broadcasting platform.

- 3. To stop broadcasting, click Stop.
- RTSP Settings: Configure the RTSP settings to display camera streams on applications such as VLC, PotPlayer or Quick Time using the RTSP stream. To enable RTSP:
 - 1. Enable the **Security** toggle button.
 - 2. On your application, input the **RTSP** (ex: rtsp://192.168.1.100/live_st1) and ID/Password of the camera.

RTSP URL: rtsp://[IP address of the camera]/live_st1

ID/Password: Same with the Web login ID/Password.

System

You can view the system information, or configure some system settings on this page.

AV er	Camera Infomation	
Live View	Model Name	MD330U
	IP Address	10.100.90.23
	Serial Number	
Video & Audio	MAC Address	00:18:1A:09:77:
몸 Network	Firmware Version	1.1.1012.1
-v- System	Lens Firmware Version	C010
	MCU Firmware Version	A013
	SD Total((MB)	
	SD free(MB)	
	Upgrade firmware	Login
	Choose file Browse Upgrade	aver123
	Reset	â ······
	Reset To Factory Default	Cancel Change
	Language	Status OSD
	English •	
	Power Up to Preset	Power Off to Preset
	0 Save	0 Save
	Setting	USB Function
	Import Setting Export Setting	UVC Mass Storage

- **Camera Information:** Displays the system information.
- **Upgrade firmware:** Follow below steps to upgrade the firmware.
 - 1. Download the newest firmware from https://www.aver.com/download-center/ .
 - 2. On the Web page, go to System > Upgrade firmware.
 - 3. Click Browse to select the firmware.
 - 4. Click **Upgrade** to start upgrading the firmware.
 - 5. Refresh the browser after the upgrade process is complete.
- Reset: Click Reset To Factory Default to clear all values and reset the camera back to factory default values.
- Login: The default login ID and password are admin/admin. To change the login ID and password, input the new login ID and password and then click Change.
- Language: Change the Web UI language.
- Status OSD: Enable/disable Preset status to be displayed on the live screen. When operating the Preset (Save Preset, Call Preset, Cancel Preset) functions, the status will be displayed on the live screen.
- Power Up to Preset: If this function is enabled, after camera power-up, the camera will move to the input preset position. To set up this function, toggle the button on, input a preset position and then click Save. Ensure the preset positions have been pre-configured before enabling this function.

- Power Off to Preset: If this function is enabled, when power-off the camera, the camera will move to the input preset position. To set up this function, toggle the button on, input a preset position and then click Save. Ensure the preset positions have been pre-configured before enabling this function.
- Setting: Click Import Setting to import camera configurations. Click Export Setting to export camera configurations.
- USB Function: Select UVC or Mass Storage.

UVC: Select UVC to transfer the camera stream through USB cable.

Mass Storage: This function is only available when a microSD card (max. 32GB) is inserted to the microSD card slot. You can access the microSD card to view or copy the snapshot images or recordings. To do this:

- 1. Connect the camera to your computer using the supplied USB 3.0 Type-B to Type-A Cable.
- 2. On the Web page, go to System > USB Function. Select Mass Storage.
- 3. You can access the microSD card now.

Specification

Camera	
Image Sensor	1/2.8" Exmor CMOS
Effective Picture Elements	8 Megapixels
Output Resolutions	4K/30 (IP/UVC), 1080p/50, 1080p/30, 1080p/29.97, 1080p/25, 1080i/60, 1080i/50, 720p/60, 720p/59.94, 720p/50
Minimum Illumination	0.7 lux (IRE50, F1.6, 30fps)
S/N Ration	≥ 50dB
Gain	Auto, Manual
Shutter Speed	1/1 to 1/10,000 sec
Exposure Control	Auto, Manual, Priority AE (Shutter, IRIS), BLC, WDR
White Balance	Auto, Manual
Optical Zoom	30X
Viewing Angles	DFOV : 74.8° (Wide) to 2.7° (Tele) HFOV : 67.0° (Wide) to 2.4° (Tele) VFOV : 39.8° (Wide) to 1.4° (Tele)
Focal Length	f = 4.3 mm (Wide) to 129 mm (Tele)
Aperture (Iris)	F = 1.6 (Wide) to 4.7 (Tele)
Minimum Working Distance	Wide: 0.01 m, Tele: 1.2 m
Pan / Tilt Angles	Pan: ±170°, Tilt: +90° / -35°
Pan / Tilt Speed (Manual)	Pan: 0.1° to 100°/sec, Tilt: 0.1° to 100°/sec
Preset Speed	Pan: 200°/sec, Tilt: 200°/sec
Preset Position	10 (IR), 256 (RS-232 / IP)
Camera Control - Protocols	VISCA (RS-232 / IP), PELCO-D & PELCO-P (RS-232), CGI (IP)
Image Processing	Noise Reduction (2D / 3D), Flip, Mirror
Power Frequencies	50Hz / 59.94Hz / 60Hz
Audio	
Embedded Speaker	Yes
Microphone	Array microphone
AI Noise Reduction	Yes
Interface	
Video Outputs	HDMI, IP, USB
Audio Outputs	HDMI, IP, USB
microSD Card Slot	Max. 32GB / SDXC

General	
Power Requirement	100-240V AC~ to 12V DC === 3.34A * The included Power Adapter (GSM40A12) is manufactured by MEAN WELL Enterprises Co., Ltd. with Class I classification. ** The power supply is specified as a part of ME EQUIPMENT.
Power Input	12V DC 3A
Power Consumption	36W
Dimension (W x H x D)	168 x 205 x 126 mm
Net Weight	1.65kg
Application	Indoor
Tally Lamp	N/A
Security	Kensington Slot
Remote Control	Infrared
Operating Conditions	Temperature: 0°C to +35°C; Humidity: 20% to 80% Atmospheric Pressure: 700 ~ 1060hpa
Storage and Transportation Conditions	Temperature: -20°C to +60°C; Humidity: 20% to 95% Atmospheric Pressure: 500 ~ 1060hpa
IP Streaming	
IP Streaming Resolution	4K, 30fps
IP Streaming Resolution Network Video Compress Formats	4K, 30fps H.264, H.265
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate	4K, 30fps H.264, H.265 4K, 30fps
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.)
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB Connector	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP USB 3.0
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB Connector Video Format	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP USB 3.0 MJPEG, YUY2
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB Connector Video Format Audio Format	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP USB 3.0 MJPEG, YUY2 PCM
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB Connector Video Format Audio Format USB Video Class (UVC)	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP USB 3.0 MJPEG, YUY2 PCM Video: UVC1.1 Audio: UAC1.0
IP Streaming Resolution Network Video Compress Formats Maximum Frame Rate Network interfaces Multi-Stream Capability Network Protocols USB Connector Video Format Audio Format USB Video Class (UVC)	4K, 30fps H.264, H.265 4K, 30fps 10 / 100 / 1000 Base-T 2 (RTSP / Web Page), 4K 30fps (max.) IPv4, TCP, UDP, ARP, ICMP, IGMP, HTTP, DHCP, RTP / RTCP, RTSP, RTMP, VISCA over IP USB 3.0 MJPEG, YUY2 PCM Video: UVC1.1 Audio: UAC1.0

Specifications are subject to change without prior notice.

Troubleshooting

This section provides useful tips on how to solve common problems while using this unit.

There is no picture on the output screen.

- 1. Check all the connectors again as shown in this manual.
- 2. Verify the setting of the display output device.

The picture on the output screen is distorted or the image is blurry.

- 1. Reset all changed settings, if any, to the original manufacturer default setting. On the remote control, press **Menu** > **Factory Default** > **On**.
- 2. Use the Brightness and Contrast menu functions to reduce the distortion if applicable.
- 3. If you discover that the image is blurry or out of focus, click the **Auto Focus** button on the Web setup page (Live View > Camera Control).

Appendix

VISCA RS-232 Command Table

Command Set	Command	Command Packet	Comments
CAM Down	On	8x 01 04 00 02 FF	
CAM_Power	Off	8x 01 04 00 03 FF	Power UN/OFF
	Stop	8x 01 04 07 00 FF	
	Tele(Variable)	8x 01 04 07 2p FF	
CAM_Zoom	Wide(Variable)	8x 01 04 07 3p FF	
	Direct	8x 01 04 47 0p 0q 0r 0s FF	pqrs: Zoom Position - PTC310: 0x0000~0x6f20 PTC330: 0x0110~0x5490
	Stop	8x 01 04 08 00 FF	
	Far (Standard)	8x 01 04 08 02 FF	
	Near (Standard)	8x 01 04 08 03 FF	Each 'Far/Near' needs a 'stop'
CAM_Focus	Auto Focus	8x 01 04 38 02 FF	
	Manual Focus	8x 01 04 38 03 FF	
	One Push	8x 01 04 18 01 FF	
	Direct	8x 01 04 47 0p 0q 0r 0s FF	pqrs: Zoom Position
	Auto	8x 01 04 35 00 FF	Normal Auto
	ATW	8x 01 04 35 04 FF	
	Indoor	8x 01 04 35 01 FF	
CAM_WB	Outdoor	8x 01 04 35 02 FF	
	One Push WB	8x 01 04 35 03 FF	One Push WB mode
	Manual	8x 01 04 35 05 FF	Manual Control mode
	One Push	8x 01 04 10 05 FF	One Push WB Trigger
CAM DOnin	Up	8x 01 04 03 02 FF	Manual Control of R Gain
CAM_RGain	Down	8x 01 04 03 03 FF	
CAM Desin	Up	8x 01 04 04 02 FF	Manual Control of B Gain
	Down	8x 01 04 04 03 FF	
	Full Auto	8x 01 04 39 00 FF	Automatic Exposure mode
	Manual	8x 01 04 39 03 FF	Manual Control mode
CAM_AE	Shutter Priority	8x 01 04 39 0A FF	Shutter Priority Automatic Exposure mode
	Iris Priority	8x 01 04 39 0B FF	Iris Priority Automatic Exposure mode
	Bright	8x 01 04 39 0D FF	Bright Mode (Manual control)
CAM Shuttor	Up	8x 01 04 0A 02 FF	Shutter Setting
CAM_Shutter	Down	8x 01 04 0A 03 FF	

CAM Inia	Up	8x 01 04 0B 02 FF	Iris Setting
CAW_INS	Down	8x 01 04 0B 03 FF	
	Up	8x 01 04 0C 02 FF	Gain Setting
CAM_Gain	Down	8x 01 04 0C 03 FF	
CAM_Bright	Up	8x 01 04 0D 02 FF	Bright Setting
	Down	8x 01 04 0D 03 FF	
	Up	8x 01 04 0E 02 FF	Exposure Compensation Amount Setting
	Down	8x 01 04 0E 03 FF	
	On	8x 01 04 33 02 FF	Back Light Compensation ON/OFF
CAM_Backlight	Off	8x 01 04 33 03 FF	
	Reset		
CAM_Preset	Set	8x 01 04 3F 01 pp FF	pp: Preset Number 0x00~0xFF
	Recall	8x 01 04 3F 02 pp FF	
CAM_Menu	On/Off	8x 01 06 06 10 FF	Display ON/OFF
	Up	8x 01 06 01 VV WW 03 01 FF	
	Down	8x 01 06 01 VV WW 03 02 FF	
	Left	8x 01 06 01 VV WW 01 03 FF	
	Right	8x 01 06 01 VV WW 02 03 FF	VV: Pan speed setting 0x01 (low speed) to 0x18
	UpLeft	8x 01 06 01 VV WW 01 01 FF	(high speed) WW: Tilt speed setting 0x01 (low speed) to 0x18
Pan-tilt Drive	UpRight	8x 01 06 01 VV WW 02 01 FF	(high speed)
	DownLeft	8x 01 06 01 VV WW 01 02 FF	
	DownRight	8x 01 06 01 VV WW 02 02 FF	
	Stop	8x 01 06 01 VV WW 03 03 FF	
	Home	8x 01 06 04 FF	
	Reset	8x 01 06 05 FF	
Absolute Position (v26 or above)		8x 01 06 02 VV WW 0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF	VV: Pan speed setting 0x01 (low speed) to 0x18 (high speed) WW: Tilt speed setting 0x01 (low speed) to 0x18 (high speed) YYYY: Pan Position 8A14 to 762C (CENTER 0000) ZZZZ: Tilt Position 468B to E898 (Image Flip: OFE) (CENTER 0000)
	On	8x 01 04 3D 02 FF	Wdr ON/OFF
	Off	8x 01 04 3D 03 FF	
CAM_MenuEnter		8x 01 7E 01 02 00 01 FF	Enter Submenu
Tally Lamp ON		8x 01 7E 01 0A 00 02 FF	
Tally Lamp OFF		8x 01 7E 01 0A 00 03 FF	

	Freeze On	81 01 04 62 02 FF	Freeze On Immediately
F	Freeze Off	81 01 04 62 03 FF	Freeze Off Immediately
Freeze	Preset Freeze On	81 01 04 62 22 FF	Freeze On When Running Preset
	Preset Freeze Off	81 01 04 62 23 FF	Freeze Off When Running Preset
CAM_Memory Special	Set	8x 01 04 3F 01 pp FF	pp: 0x00 To 0xFF normal preset pp: 0x5F => Trun on OSD menu pp: 0xA0 => Full Body pp: 0xA1 => Upper Body pp: 0xA2 => Tracking Point pp: 0xA3 => Switch pp: 0xA4 => Presenter mode (supported in FW v25 or newer) pp: 0xA5 => Zone mode (supported in FW v25 or newer) pp: 0xA6 => Hybrid mode (supported in FW v35 or newer)
Absolute Position	Set	8x 01 06 02 VV WW 0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF	VV: Pan speed setting 0x01 (low speed) to 0x18 (high speed) WW: Tilt speed setting 0x01 (low speed) to 0x18 (high speed) YYYY: Pan Position 8A14 to 762C (CENTER 0000) ZZZZ: Tilt Position 468B to E898 (Image Flip: OFF) (CENTER 0000) (Supported in FW v26 or above)
DTMD	On	8x 01 04 A2 02 FF	
RIMP	Off	8x 01 04 A2 03 FF	
	IP+Stream	8x 01 04 A3 00 FF	
	USB only	8x 01 04 A3 01 FF	
video mode	NDI only	8x 01 04 A3 02 FF	
	Streaming only	8x 01 04 A3 03 FF	
Reboot	On	8x 01 04 A4 FF	

Inquiry Command	Command	Reply Packet	Comments	
CAM_PowerInq		y0 50 02 FF	On	
	8x 09 04 00 FF	y0 50 03 FF	Off	
CAM_WBModeInq		y0 50 00 FF	Auto	
	8x 09 04 35 FF	y0 50 01 FF	In Door	
		y0 50 02 FF	Out Door	
		y0 50 03 FF	One Push WB	
		y0 50 04 FF	ATW	
		y0 50 05 FF	Manual	
CAM_RGainInq	8x 09 04 43 FF	y0 50 00 00 0p 0q FF	pq: R Gain	
CAM_BGainInq	8x 09 04 44 FF	y0 50 00 00 0p 0q FF	pq: B Gain	
		y0 50 00 FF	Full Auto	
		y0 50 03 FF	Manual	
CAM_AEModeInq	8x 09 04 39 FF	y0 50 0A FF	Shutter Priority	
		y0 50 0B FF	Iris Priority	
		y0 50 0D FF	Bright	
CAM_ShutterPosInq	8x 09 04 4A FF	y0 50 00 00 0p 0q FF	pq: Shutter Position	
CAM_IrisPosInq	8x 09 04 4B FF	y0 50 00 00 0p 0q FF	pq: Iris Position	
CAM_GainPosInq	8x 09 04 4C FF	y0 50 00 00 0p 0q FF	pq: Gain Position	
CAM_BrightPosInq	8x 09 04 4D FF	y0 50 00 00 0p 0q FF	pq: Bright Position	
CAM_ExpCompPosInq	8x 09 04 4E FF	y0 50 00 00 0p 0q FF	pq: ExpComp Position	
	8x 09 04 38 FF	y0 50 02 FF	Auto Focus	
CAM_FocusModeling		y0 50 03 FF	Manual Focus	
CAM_FocusPosInq	8x 09 04 48 FF	y0 50 0p 0q 0r 0s FF	pqrs: Focus Position	
zoom_Pos_Inq	8x 09 04 47 FF	y0 50 0p 0q 0r 0s FF	pqrs: Zoom Position	
PT_Pos_Inq	8x 09 06 12 FF	y0 50 0Y 0Y 0Y 0Y 0Z 0Z 0Z 7F	YYYY: Pan Position 8A14 to 762C (CENTER 0000) ZZZZ: Tilt Position 468B to E898 (Image Flip: OFF) (CENTER 0000)	
CAM_Preset Inq	8x 09 04 3F FF	y0 50 pp FF	Return the last preset number which has been operated pp:01-FF	
CAM OSD MENUL or /off	8x 09 7E 04 76	y0 50 02 FF	On	
CAM_OSD MENU on/off	01 FF	y0 50 03 FF	Off	
Firmware version	8x 09 36 69 04 FF	y0 50 0p 0q 0r 0s 0t 0u 0v 0w FF	fw_ver: p.q.rstu.vw	

VISCA over IP Settings

VISCA over IP PORT Internet protocol IPv4 Transport protocol UDP Port address 52381 FORMAT byte8 ~~~ byte23 byte 0 byte 1 byte 2 byte 3 byte 4 byte 5 byte 6 byte 7
 Payload type
 Payload length

 Value1
 Value2
 1°16 (0x0001°0x0010)
 func Sequence number 0X00000000 ~ 0XFFFFFFFF Payload (1 to 16 bytes) data VISCA Packet (see page VISCA) Payload type Name Value1 Value2 Description VISCA command 0x01 VISCA inquiry 0x01 0x00 0x10 Stores the VISCA command. Stores the VISCA inquiry. VISCA reply 0x01 0x11 Stores the reply for the VISCA command or VISCA inquiry Sequence number VISCA Command (Seg = N) VISCA Reply (Seq = N) VISCA Command (Seq = N + 1) VISCA Reply (Seq = N + 1)

Sequence number = N

CGI Command

CGI List for Video Transmission					
CGI item name	URL	Command	Parameter Name	Parameter value	Description
Get JPEG	/snapshot				1280x720 jpg
Get RTSP stream	rtsp://ip/live_st1				

CGI List for Audio					
CGI item name	URL	Command	Parameter Name	Parameter value	Description
Auto Echo Cancel	/cgi-bin?Set=	ado_echo_cancel,3,N		0 ~ 1	0 = OFF, 1 = ON
Noise Suppression	/cgi-bin?Set=	ado_noise_suppression,3,N		0 ~ 4	0 = OFF, 1 = NR DSP, 2 = NR, 3 = NR + BF, 4 = NR Strong
Audio Beam Forming	/cgi-bin?Set=	ado_mic_bf_type,3,N		0~5	0 = 30°, 1 = 50°, 2 = 70°, 3 = 90°, 4 = 110°, 5 = 130°
Audio In Volume	/cgi-bin?Set=	ado_vol,3,N		0 ~ 10	0 ~ 10 volume
Output Type	/cgi-bin?Set=	ado_out_path,3,N		0~2	0 = Speaker, 1 = HDMI, 2 = Both
Output Volume	/cgi-bin?Set=	ado_spk_gain,3,N		0 ~ 10	0 ~ 10 volume

CGI List for Camera Control						
CGI item name	URL	Command	Parameter Name	Parameter value	Description	
up start	/cgi-bin?SetPtzf=	1,0,1&(random)				
up end	/cgi-bin?SetPtzf=	1,0,2&(random)				
down start	/cgi-bin?SetPtzf=	1,1,1&(random)				
down end	/cgi-bin?SetPtzf=	1,1,2&(random)				
left start	/cgi-bin?SetPtzf=	0,1,1&(random)				
left end	/cgi-bin?SetPtzf=	0,1,2&(random)				
right start	/cgi-bin?SetPtzf=	0,0,1&(random)				
right end	/cgi-bin?SetPtzf=	0,0,2&(random)				
zoom_in start	/cgi-bin?SetPtzf=	2,0,1&(random)				
zoom_in end	/cgi-bin?SetPtzf=	2,0,2&(random)				
zoom_out start	/cgi-bin?SetPtzf=	2,1,1&(random)				
zoom_out end	/cgi-bin?SetPtzf=	2,1,2&(random)				
set preset:	/cgi-bin?ActPreset=	1,N&(random)			N : position	
load preset:	/cgi-bin?ActPreset=	0,N&(random)			N : position	

CGI List for Various Settings						
CGI item name	URL	Command	Parameter Name	Parameter value	Description	
exposure value	/cgi-bin?Set=	img_expo_expo,3,N&(random)	value	1~9	N : value	
saturation	/cgi-bin?Set=	img_saturation,3,N&(random)	value	0 ~ 10	N : value	
contrast	/cgi-bin?Set=	img_contrast,3,N&(random)	value	0 ~ 4	N : value	
Reboot	GET(Basic Authentication)	/cgi-bin?OnePush=!				
Factory Reset	GET(Basic Authentication)	/cgi-bin?OnePush=d				
RTMP Start streaming	/cgi-bin?Set=	vdo_rtmp_enable,3,1				
RTMP Stop streaming	/cgi-bin?Set=	vdo_rtmp_enable,3,0				
Status get (Modle name & mac & FW_VER)	/cgi-bin?SetString=	sys_name&net_mac&sys_fw_versio n&_=1635216271678		http://10.100.105. 110/cgi-bin?GetS tring=sys_name& net_mac&sys_fw version& =163 5216271678		
Serial No. get		/cgi-bin?GetSerialNumber&_=1635 216271680		http://10.100.105. <u>110/cgi-bin?GetS</u> <u>erialNumber& =</u> <u>1635216271680</u>		
uploadwav	/uploadwav/uploadwa v?Set=	ado_playback_file,3,N		0~9		
oneclick	/cgi-bin?Set=	ptz_oneclick_x,3,N1&ptz_oneclick_ y,3,N2&ptz_one_click_spd,3,N3		ptz_one_click_sp d 1~24		